

## Agenda for a meeting of the Keighley Area Committee to be held on Thursday, 16 February 2017 at 6.00 pm in Council Chamber - Keighley Town Hall

### Members of the Committee – Councillors

CONSERVATIVE	LABOUR	THE INDEPENDENTS	INDEPENDENT
Ali Brown Mallinson BM Smith	M Slater Bacon Farley	Hawkesworth	Morris

### Alternates:

CONSERVATIVE	LABOUR	THE INDEPENDENTS	INDEPENDENT
Gibbons Miller Poulsen Rickard	Pullen Abid Hussain Lee	Naylor	

### Notes:

- This agenda can be made available in Braille, large print or tape format on request by contacting the Agenda contact shown below.
- The taking of photographs, filming and sound recording of the meeting is allowed except if Councillors vote to exclude the public to discuss confidential matters covered by Schedule 12A of the Local Government Act 1972. Recording activity should be respectful to the conduct of the meeting and behaviour that disrupts the meeting (such as oral commentary) will not be permitted. Anyone attending the meeting who wishes to record or film the meeting's proceedings is advised to liaise with the Agenda Contact who will provide guidance and ensure that any necessary arrangements are in place. Those present who are invited to make spoken contributions to the meeting should be aware that they may be filmed or sound recorded.
- If any further information is required about any item on this agenda, please contact the officer named at the foot of that agenda item.

***Decisions on items marked \* are not Executive functions and may not be called in under Paragraph 8.7 of Part 3E of the Constitution.***

**From:**

**To:**

Parveen Akhtar

City Solicitor

Agenda Contact: Jane Lythgow

Phone: 01274 432270

E-Mail: jane.lythgow@bradford.gov.uk



## **A. PROCEDURAL ITEMS**

### **1. ALTERNATE MEMBERS (Standing Order 34)**

The City Solicitor will report the names of alternate Members who are attending the meeting in place of appointed Members.

### **2. DISCLOSURES OF INTEREST**

(Members Code of Conduct - Part 4A of the Constitution)

To receive disclosures of interests from members and co-opted members on matters to be considered at the meeting. The disclosure must include the nature of the interest.

An interest must also be disclosed in the meeting when it becomes apparent to the member during the meeting.

*Notes:*

- (1) Members may remain in the meeting and take part fully in discussion and voting unless the interest is a disclosable pecuniary interest or an interest which the Member feels would call into question their compliance with the wider principles set out in the Code of Conduct. Disclosable pecuniary interests relate to the Member concerned or their spouse/partner.*
- (2) Members in arrears of Council Tax by more than two months must not vote in decisions on, or which might affect, budget calculations, and must disclose at the meeting that this restriction applies to them. A failure to comply with these requirements is a criminal offence under section 106 of the Local Government Finance Act 1992.*
- (3) Members are also welcome to disclose interests which are not disclosable pecuniary interests but which they consider should be made in the interest of clarity.*
- (4) Officers must disclose interests in accordance with Council Standing Order 44.*



### **3. MINUTES**

#### **Recommended –**

**That the minutes of the meeting held on 24 November 2016 be signed as a correct record (previously circulated).**

(Jane Lythgow – 01274 432270)

### **4. INSPECTION OF REPORTS AND BACKGROUND PAPERS**

(Access to Information Procedure Rules – Part 3B of the Constitution)

Reports and background papers for agenda items may be inspected by contacting the person shown after each agenda item. Certain reports and background papers may be restricted.

Any request to remove the restriction on a report or background paper should be made to the relevant Strategic Director or Assistant Director whose name is shown on the front page of the report.

If that request is refused, there is a right of appeal to this meeting.

Please contact the officer shown below in advance of the meeting if you wish to appeal.

(Jane Lythgow - 01274 432270)

### **5. PUBLIC QUESTION TIME**

(Access to Information Procedure Rules – Part 3B of the Constitution)

To hear questions from electors within the District on any matter this is the responsibility of the Committee.

**Questions must be received in writing by the City Solicitor in Room 112, City Hall, Bradford, BD1 1HY, by mid-day on Tuesday 14 February 2016.**

(Jane Lythgow - 01274 432270)



## **B. BUSINESS ITEMS**

### **6. WARM HOMES HEALTHY PEOPLE (WHHP) WINTER WARMTH PROGRAMME**

The report of the Strategic Director, Health and Wellbeing, (**Document “W”**) provides an update on the local Warm Homes Healthy People (WHHP) winter warmth programme activities since the issue was discussed on 20 October 2016. The report also includes specific information on the efforts made to foster greater sustainability for the programme in the future.

**Recommended –**

**That Members be requested to continue to support the WHHP programme and that the report be noted.**

(Sarah Possingham – 01274 431319)

### **7. BRADFORD'S FAMILIES FIRST PROJECT PHASE 2**

The Deputy Director (Children's Social Care) will present a report, (**Document “X”**) which provides a progress update on the Bradford Families First Project Phase 2.

**Recommended –**

**That Document “X” together with the need for a continued assertive and intensive approach to reach, engage and improve outcomes for the agreed number of families and that a whole system approach will be required to reach and engage these families, led by the Targeted Early Help Service, other key Council teams, wider partners and commissioned services, be noted.**

(Martyn Stenton – 01274 43258)

8. **ARRANGEMENTS BY THE COUNCIL AND ITS PARTNERS TO TACKLE CHILD SEXUAL EXPLOITATION**

Previous reference: Minute 51 (2015/16)

The Strategic Director, Children's Services, will present a report, (**Document "Y"**) which provides an update to the report presented to Keighley Area Committee in 2016 regarding the issue of child sexual exploitation (CSE). The report sets out the arrangements that have been put in place, and which continue to develop, to safeguard children from CSE.

**Members are invited to consider ways in which CSE can be tackled at a local level.**

**Recommended –**

**That the report be noted.**

(Jenny Cryer – 01274 434333)

9. **ALLOCATION OF COMMUNITY BUILDINGS GRANTS 2017-19**

The report of the Strategic Director, Place (**Document "Z"**) outlines the recommendations of the Keighley Area Committee Grants Advisory Group for the allocation of Community Buildings Grants 2017-19.

**Recommended –**

- (1) That the Community Buildings Grants allocations recommended by the Grants Advisory Group, as outlined in Paragraph 3.1 of Document "Z" be approved.**
- (2) That the decisions on the allocation of the Community Buildings Grants Contingency Fund be delegated to the Grants Advisory Group and that the Keighley Area Co-ordinator be requested to report any such allocation of grants to the Keighley Area Committee on a six monthly basis.**

(Jonathan Hayes – 01535 618008)

THIS AGENDA AND ACCOMPANYING DOCUMENTS HAVE BEEN PRODUCED, WHEREVER POSSIBLE, ON RECYCLED PAPER



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## Report of the Strategic Director of Strategic Director of Health and Well-being to the meeting of the Keighley Area Committee to be held on 16<sup>th</sup> February 2017

**W**

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### Subject:

The purpose of the following is to update Keighley Area Committee regarding the progress of the Warm Homes Healthy People (WHHP) winter warmth programme.

### Summary statement:

In October 2016 a report introducing WHHP was presented to all the Area Committees in Bradford District. The purpose was twofold; to raise awareness of the programme and to ask members to support WHHP activities during 2016-17 winter

The report was considered by the Keighley Area Committee at their meeting on the 20th October 2016 where the contents were welcomed and officers were asked to return to a future meeting in February 2017 to update members on local WHHP activities. This report also includes specific information on the efforts made to foster greater sustainability for the programme in the future.

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Strategic Director of Health and Wellbeing  
Bev Maybury

Portfolio: Health and Wellbeing  
Cllr Val Slater

Report Contact: Sarah Possingham  
Phone: (01274) 431319  
E-mail: sarah.possingham@bradford.gov.uk

Overview and Scrutiny Area:-  
Health and Social Care

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## **1. SUMMARY**

**1.1** The Warm Homes Healthy People (WHHP) programme is a short term multi-faceted programme designed to mitigate the effect of cold winter weather on vulnerable households. WHHP starts in late autumn (September/October) each year and continues until the likelihood of inclement weather recedes; after March 31<sup>st</sup> 2017 (up to six months on average).

**1.2** In 2015/6/7 key elements of the programme were funded for a longer period than the 6months which has been the norm in the past. The 18 month grant agreements gave service providers more time to prepare and develop their services and introduced a level of stability for the group. This also allowed work to be developed to help the programme become less reliant on council funding. In particular a lead partner was funded to create a 'crowd funding' project in partnership with the workstreams leads whose purpose was to raise funds for WHHP through personal and business donation.

**1.3** The Keighley Area Committee's decision on hearing the report re-confirmed their support for the programme and requested that a second report be taken to the committee in the New Year. They asked that this include the details of WHHP's winter work and service outturns in Keighley, as well as hearing more about the sustainability aspect of the programme funded in 2016/17; the crowd funding project.

## **2. BACKGROUND**

**2.1** WHHP started locally in 2010 when the Department of Health (DH) made funding available for Local Authorities to develop services which could operate during winter months offering short term interventions to reduce the impact of cold, damp, freezing and generally inclement weather. It remains Bradford's response to the Cold Weather plan for England, as published by the DH annually.

**2.2** Public Health and Bradford City and District Clinical Commissioning group (CCG) funding is now used to deliver four separate work streams through a multi-agency partnership which has expanded and developed innovative approaches to reducing the risk of exacerbated illness and early mortality during winter months.

**2.3** The four work streams in WHHP are;

1. Active Communities;
2. Connecting People;
3. Keeping Warm;
4. Healthy Eating,

**2.4** In the current programme there are 9 organisations grant aided to provide services:

- Age UK
- BEAT
- Leeds Community Foundation ( Bradford Community Fund)
- Community Advice Network (CAN)
- Bradford and District Citizens Advice Bureau (CAB)
- Carer's Resource
- HALE
- Inspire Neighbourhoods
- Innchurches



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**2.5** WHHP is a well-established programme that has had continuous success in reducing the numbers of people needing to access emergency services. At its heart, it aims to reduce 'excess winter death' figures in the District using early intervention and prevention to help households maintain their homes and health. Whilst offering direct cold weather services a part of the programme it also engages with neighbourhoods and people at street level to identify and build on existing community assets; supporting neighbourliness and community responsibility. For this reason the Stronger Communities Officer is part of the workstreams leads group.

**2.6** WHHP uses a web based 'portal' – First4Contact as the main access route into services. This has the capacity to direct referrals into a range of support services which can respond rapidly. It accepts self and professional referrals and also accommodates telephone and paper referrals. See link here [First4Contact](#) for more information.

**2.7** Officers have taken the opportunity to attend all the Area Committees with a WHHP report. This had two purposes;

1. To raise awareness of the programme
2. To ask elected members to actively support the programme; especially in relation to identifying vulnerable households who may benefit from WHHP's services.

### **3. OTHER CONSIDERATIONS**

**3.1 Referrals:** This year the programme has received a much greater number of referrals (both third party and self) than in recent years. A composite report prepared by Carers Resource outlining the use so far (up to end-January 2017) is attached as **Appendix 1**.

The take up of the programme from Airedale post codes is in **Appendix 2**. The statistics show that the greatest call on services has been for the Warm Homes Discount and the Home energy efficiency checks.

**3.2 What has WHHP delivered in Keighley?** The following paragraphs outline the services offered in Keighley and Airedale through the programme.

**3.2.1 Road shows:** The Shipley based project HALE are currently running 'Cough Cold' roadshow providing informal education on reducing colds and flu in the winter months. This incorporates basic personal hygiene (hand washing techniques), how to sneeze and cough to avoid the spray affect; where to go for health advice; GP and/or local pharmacist; when it is okay to send children to school and measures to look after the common cough and cold through Self Care approaches. The sessions also include fuel poverty information, how to use energy more efficiently and also save money; where to get help with energy bills, debts and other top tips to staying safe warm and well during the winter months. In the Keighley area they have offered these roadshows in the following venues:

- Low Folds children's centre
- Highfield CC
- Rainbow CC
- Tree tops
- Daisy chain parent groups
- Plus St Joseph's Eastwood Primary
- Park Lane Primary

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**3.2.2 Healthy Weight programme:** HALE offer a range of healthy eating roadshows across Keighley and Shipley which include:

- Reaching families that are 'hardly reached' and provide practical education increase knowledge around caring for family's health over winter.
- Improve self-care skills and increase activity such as visiting a eating well and using Healthy Living Pharmacies.

**3.2.3 Small grants programme:** Each year WHHP offers a small grants programme; administered by the Leeds Community Fund. Grants of up to £2000 are offered for small community based activities, these fund food provision; community lunches; extra food parcels; coffee mornings, tools and snow clearing equipment; small scale community transport and funding for community spaces and credit union events.

Between 2013-15- a total of 20 projects were funded via the community fund that benefitted Keighley and the wider Airedale end of the district. Total funding granted was £19082.50. See **Appendix 3**

This year 2 projects have been funded via the small grants programme in the Keighley area at a cost of £1755.00. They are listed at the end of **Appendix 3**

**3.2.4 Tool Library:** Funding for tools for community use was increased this year. The range of equipment purchased included gardening and cultivation tools as well as snow clearance materials and salt supplies. The Area Co-ordinators office has helped co-ordinate and locate some of the tool banks at their offices as is at the Keighley Area Office. A small amount of grant aid was set aside for the voluntary groups managing these 'libraries' in recognition of administration costs. Tool bank details are listed in **Appendix 4**

**3.2.5 Fuel Poverty interventions:** There are a number of interventions taking place across Keighley to alleviate those in Fuel poverty.

Age UK – if required warm packs are provided, the packs include a hot water bottle, flask, thermostat, thermal gloves/socks/hat, blanket and scarfs. If an individual's heating is unable to be fixed a small oil/fan heater will be provided and also if an appliance can be repaired at a minimum cost.

BEAT – Provide practical advice to householders to help them save energy, save money, keep warm and healthy through the winter months.

- Help build the capacity of local organisations, staff, volunteers and members of the public through training, talks and working with and alongside organisations at relevant community events and roadshows.
- Refer vulnerable residents to other relevant support available through WHHP partners and other local providers.

Groundworks – partnering with the WHHP partners, through the Green Doctors scheme individuals are able to take control of their energy bills through speaking to an expert or introductions to special initiatives.

### **3.3 Programme Outcomes:**

In Appendix 5 there are a number of case studies which outline some of the impacts WHHP can have for vulnerable householders. The key is the holistic approach taken and the capacity of the referral 'portal' to support access to multiple services at the same time. See **Appendix 5**

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### **3.4 Crowd funding/Sustainability**

One of the work stream lead organisations was funded in 2016/17 to explore and develop a new approach to fund raising in the hope that there could be less future reliance on the Council and City CCG. It was felt that a 'crowd funding' website could be designed that would attract support and/or financial donations from both individuals and businesses to the programme. Inspire Neighbourhoods was the organisation chosen to lead this work with direction from the wider workstreams leads group.

The site development; including the parameters under which it would operate and fund raise was difficult to negotiate and challenging to manage. The site was opened however links circulated to it did not always work and there was some confusion on the terms under which donations could be made. This was a first attempt and the wider provider groups are keen to understand what lessons can be learnt. As a result the Council has implemented a review of the service and outcomes which is expected to be completed in 4 weeks. A part of this review will identify lessons learnt and help inform similar plans and approached in the future

## **4. OPTIONS**

**4.1** That the Keighley Area Committee notes the report contents and accepts the recommendations made.

## **5. FINANCIAL & RESOURCE APPRAISAL**

The funding for the WHHP programme is managed through Public Health which has been able to maintain the programme until March 2017. Proposals in the current budget consultation would see this funding reduced on a tapered basis until investment ceases in 2019.

As noted in the report delivered in October 2016 the group has been asked to explore funding options and ways to sustain the programme. Crowd-funding has been sought as the most viable option.

## **6. RISK MANAGEMENT AND GOVERNANCE ISSUES**

The responsibility for the WHHP rests with the Council's Public Health department and operates within Council policy and procedure. The programme works with a wide range of agencies annually to set out its priorities for the forthcoming year. This is characterised by a programme planning day held in the summer which helps focus and refine the needs for the coming year.

There is a multi-agency workstreams lead group who are responsible for the daily management of the programme and act as the main providers of core services.

The Community Grants funding programme is administered by the Leeds Community Funding organisation. Funding decisions are taken by the workstreams leads group, excluding those who have applied to the fund, and is ratified by the Council.

## **7. LEGAL APPRAISAL**

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## **8. OTHER IMPLICATIONS**

### **8.1 EQUALITY & DIVERSITY**

WHHP is specifically aimed at vulnerable households and as such supports many communities from those listed as having protected characteristics;

- People with disabilities
- Older people
- Younger people
- Refugees
- Lone parents

### **8.2 SUSTAINABILITY IMPLICATIONS**

WHHP works to develop permanent solutions for hundreds of vulnerable people.

### **8.3 GREENHOUSE GAS EMISSIONS IMPACTS**

A large amount of the work of WHHP is working with individuals and households to tackle fuel poverty and affordable warmth. These interventions reduce wasted fuel and heat loss so contributing to reducing greenhouse gases.

### **8.4 COMMUNITY SAFETY IMPLICATIONS**

Reducing loneliness and isolation and encouraging and supporting communities to come together reduces crime and the fear of crime in particular. Interventions such as the home starter packs aim to help individuals to settle and maintain their homes, some of whom will have had past histories of offending and detrimental; drug and alcohol use

### **8.5 HUMAN RIGHTS ACT**

Right to life/right to a home etc

### **8.6 TRADE UNION**

The core funding for WHHP supports staff in work across a range of agencies

### **8.7 WARD IMPLICATIONS**

Much of the work of WHHP is delivered on a ward basis.

### **8.8 AREA COMMITTEE ACTION PLAN IMPLICATIONS**

#### **(for reports to Area Committees only)**

Warm Homes Healthy People project work is conducted in collaboration with area officers. Tool libraries have been allocated in each of the area office, with an aim to encourage community cohesion and create active neighbourhoods. The WHHP projects tie in well with the ethos of the People Can campaign and the promotion of the WHHP activity through their networks.

## **9. NOT FOR PUBLICATION DOCUMENTS**

N/A

## **10. RECOMMENDATIONS**

Members to note and continue to support the WHHP programme.

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## **11. APPENDICES**

**Appendix 1: Overall use of WHHP up to Oct -Jan 2017**

**Appendix 2: Details of WHHP delivery in Airedale up to Oct -Jan 2017**

**Appendix 3: Details of small grants in Airedale 2013-17**

**Appendix 4: Tool bank List**

**Appendix 5: Case Studies**

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City of Bradford MDC

[www.bradford.gov.uk](http://www.bradford.gov.uk)

Bradford  
& District  
**WHHP**



 first 4  
contact  
a service of carers' resource

## First 4 Contact: Winter Warmth Data 3/10/2016 to 06/01/2017

[www.first4contact.org](http://www.first4contact.org)



# Overview

- The figures here display the number of referrals / contact forms submitted via First 4 Contact and the statements for support indicated. The average number of support selections made per form highlights the need per service user.

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Fig 1

First 4 Contact Winter Warmth Service Users	Winter Warmth Support Statements Selected	Average Winter Warmth Need Per User
366	625	1.71

Fig 2

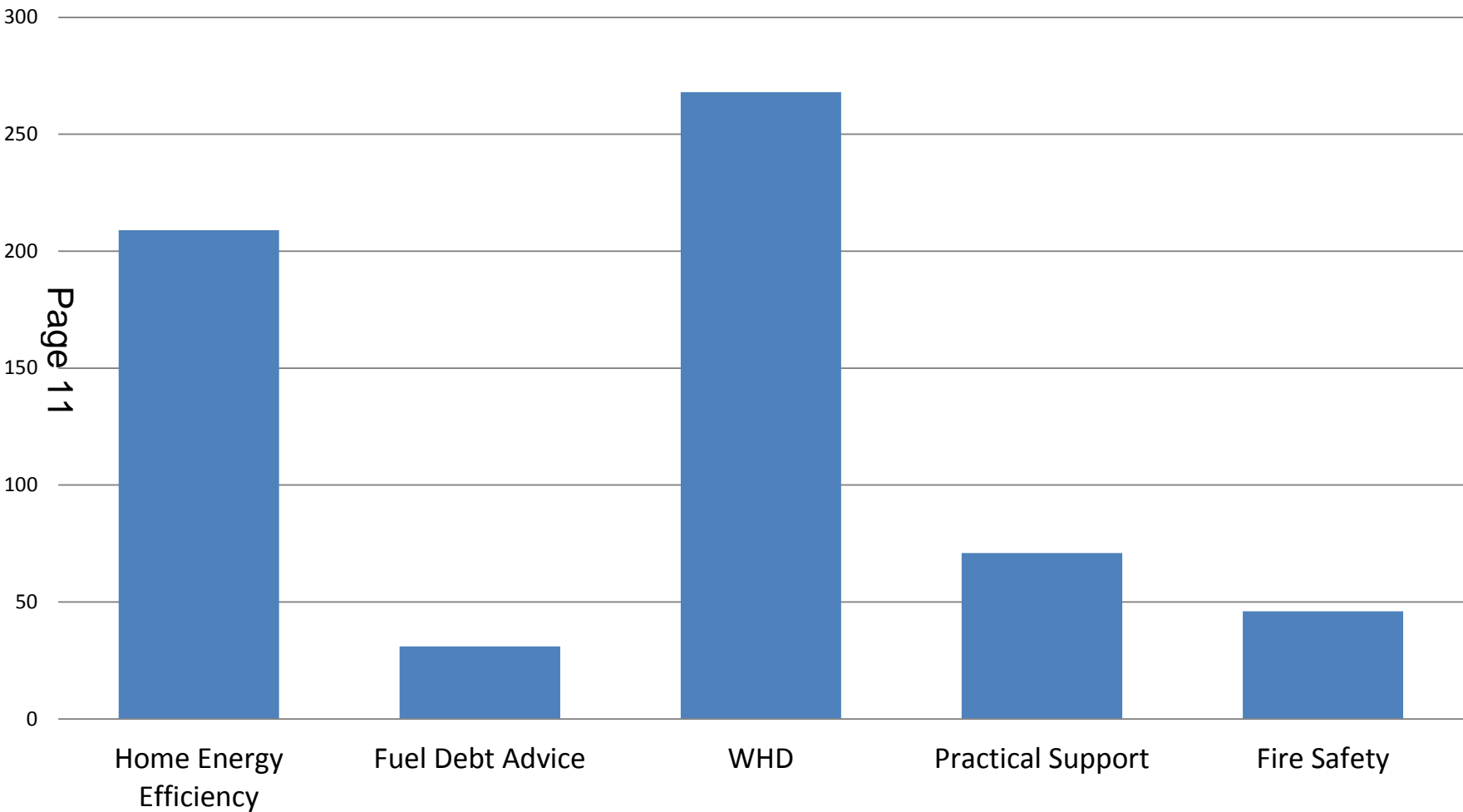
Winter Warmth Support	Provider	Number of Referrals
1 Home Energy Efficiency	FA / GW	209
2 Fuel Debt Advice	FA / CAN	31
3 WHD	FA / GW	268
4 Practical Support	Inn Churches	71
5 Fire Safety	WYF&RS	46
<b>Total</b>		<b>625</b>





# Overview Visual Data

Winter Warmth Support Selections



# Demography

- Basic statistics surrounding the demography of F4CWW service users are presented here.
- Fig 6 illustrates the total number of people supported through Winter Warmth support services by showing the consequential beneficiaries. By showing the total number of householders living with service users accessing F4CWW support.

**Fig 4**

Service User Age	
Age	Users
16 - 24	11
25 - 34	41
35 - 44	45
45 - 54	56
55 - 64	58
65 - 74	63
75 - 84	58
85+	13
Unspecified	21
	<b>366</b>

**Fig 3**

Gender	
Male	122
Female	242
Not specified	2
<b>Total</b>	<b>366</b>

**Fig 5**

Ethnicity	
White UK	213
White Irish	2
White European / Other	3
Black African	3
Black Caribbean	2
Black Other	0
Indian	6
Pakistani	44
Bangladeshi	4
Chinese	0
Other	6
Not specified	72
Prefer not to say	11
<b>Total</b>	<b>366</b>

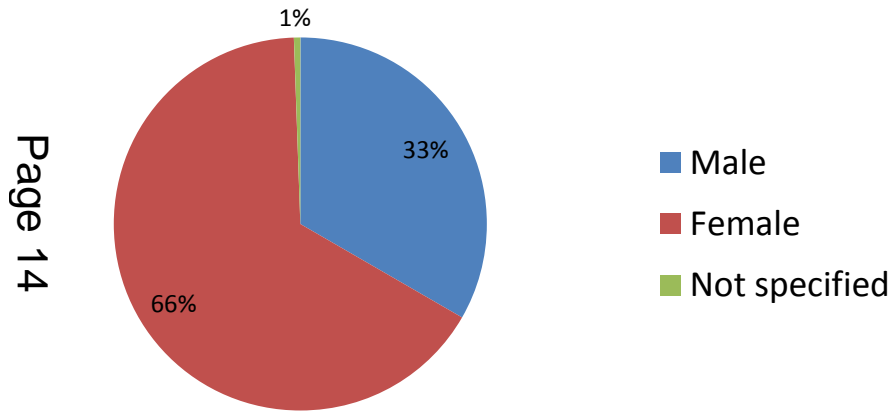
Fig 6

Service User Householders	Children in Household (Selections)	Adults in Household (Selections)	Consequential Beneficiaries from F4CWW
1	52	171	223
2	33	143	352
3	18	36	162
4	10	13	92
5	5	1	30
6	1	2	18
7	0	0	0
8+	0	0	0
Total			877

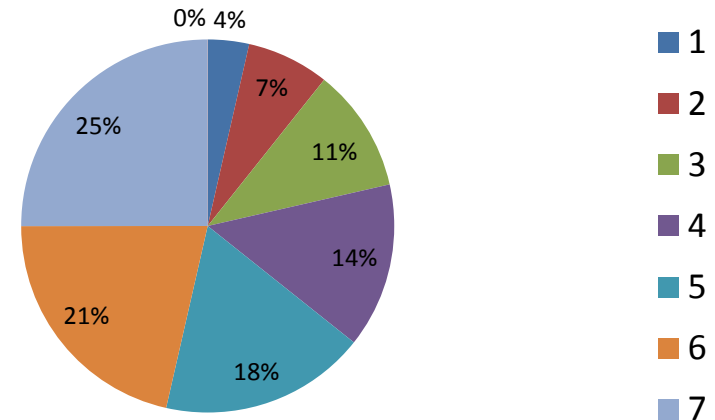
- The householders figure is multiplied by the number of selections indicated from the referrals submitted to determine Children 16 and under and for adults as householders. These householder numbers are also added together to show the total beneficiaries combined. i.e. 2 selections of 3 householders would equate to 6 beneficiaries.

# Demography Visual Data

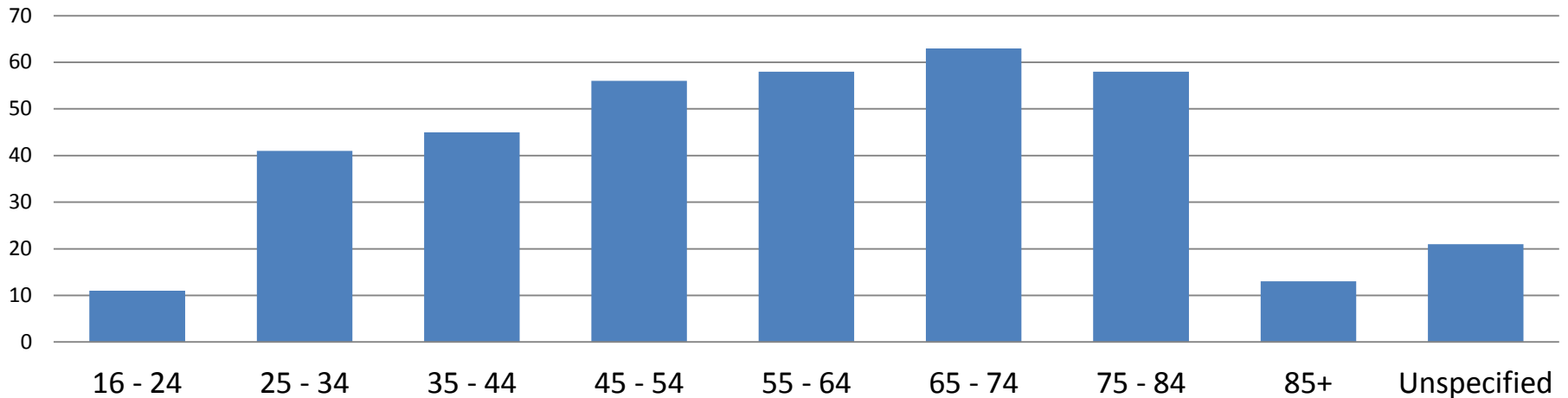
## Gender Selections



## Household Selections



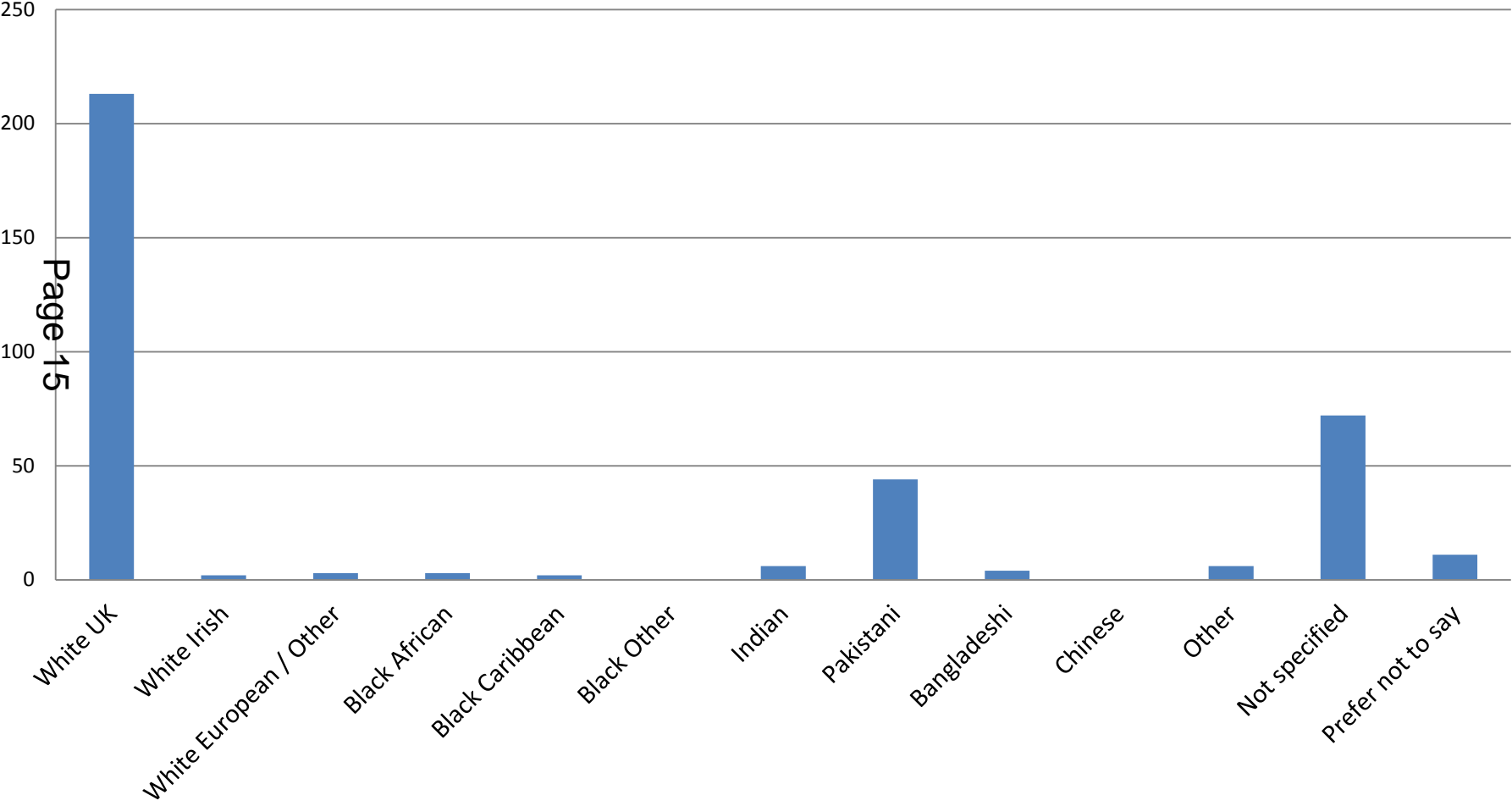
## Service User Age





# Demography Visual Data

Ethnicity Selections



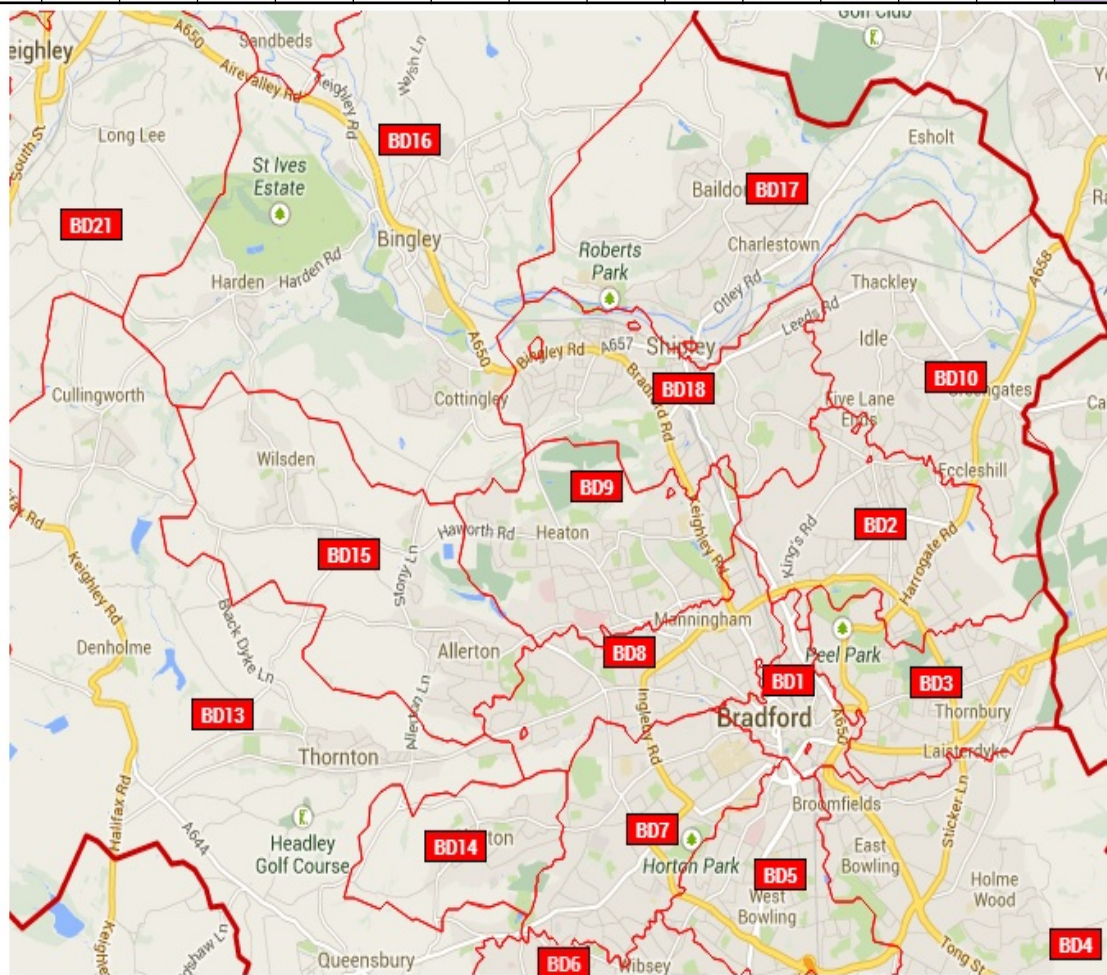
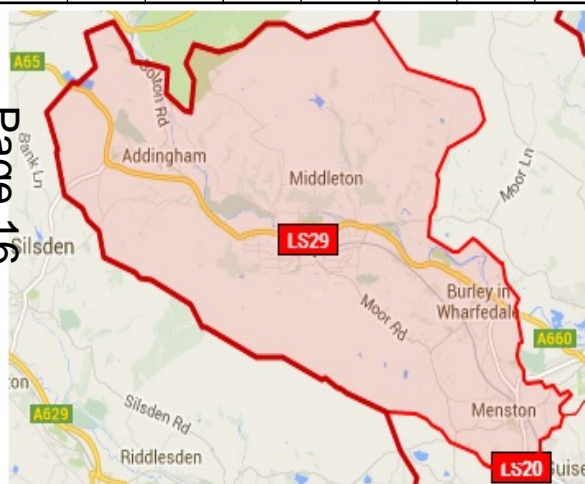
# Postcodes

Fig 7

Bradford / Airedale Service User Postcodes

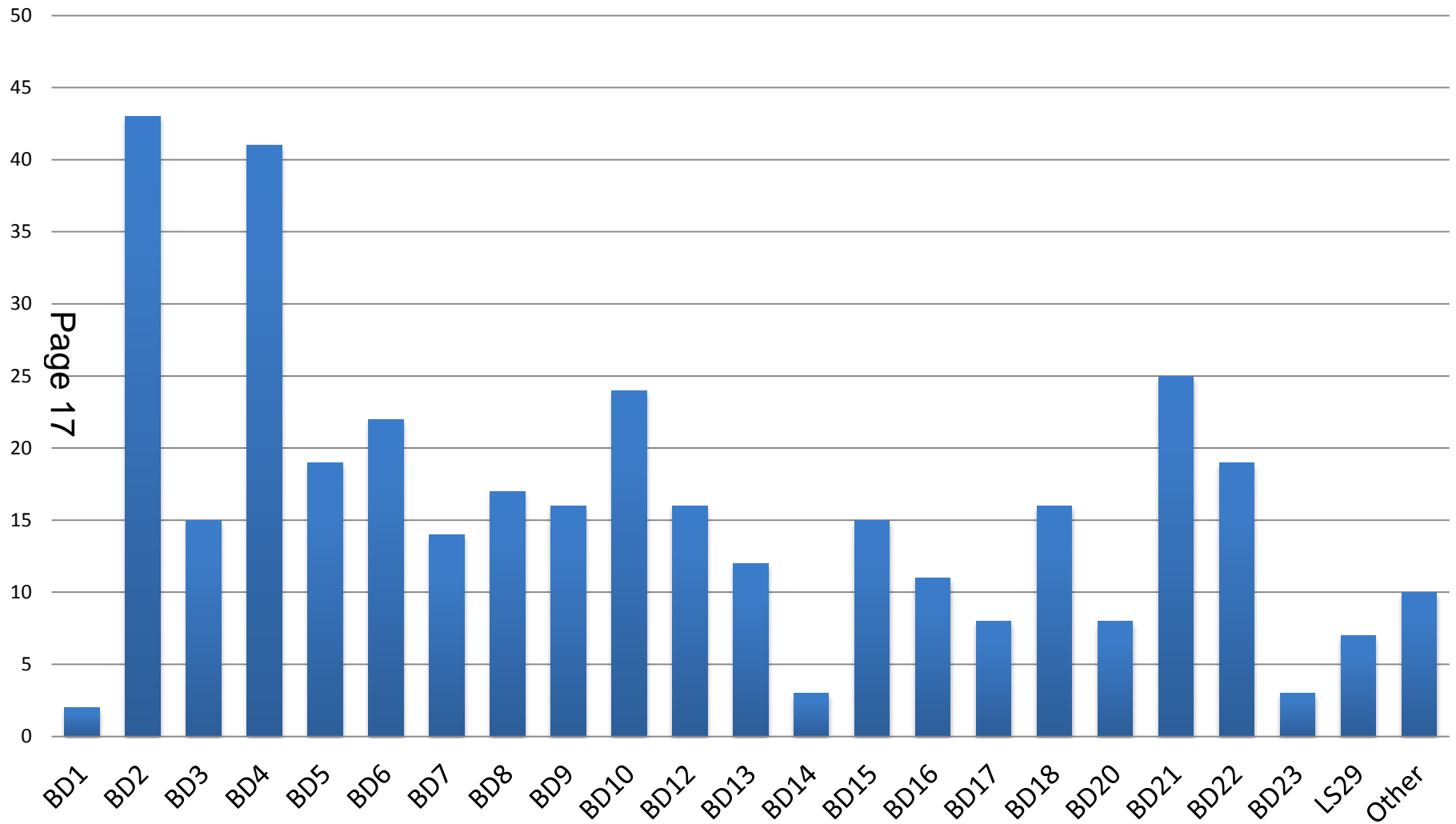
BD1	BD2	BD3	BD4	BD5	BD6	BD7	BD8	BD9	BD10	BD12	BD13	BD14	BD15	BD16	BD17	BD18	BD20	BD21	BD22	BD23	LS29	Other	Total
2	43	15	41	19	22	14	17	16	24	16	12	3	15	11	8	16	8	25	19	3	7	10	366

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# Postcodes

Postcodes



# Eligibility Selections

- Below is the essential criteria required in order to access any of the F4CWW services. Service users can make several selections if more than one eligibility criterion apply.

Fig 8

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Eligibility	Selections
Aged over 75	76
Aged over 65 and living alone	53
Aged over 65 and LTC	65
Household income below £16,190	208
Long Term Condition	187
Accommodation in disrepair / not adequately heated	102
Resident has mental health condition	50
Resident has dementia	12
Resident has learning disability	30
Pregnant or children under 5 in household	54
Asylum seeker or refugee	8
In receipt of benefits	201
<b>Total</b>	<b>1046</b>



# Supporting Selections

- The 'About You' selections include further information towards tailoring the support delivered appropriate to the service users need.
- Further free text information is available specifying the specific issues and needs relating to the selections below.

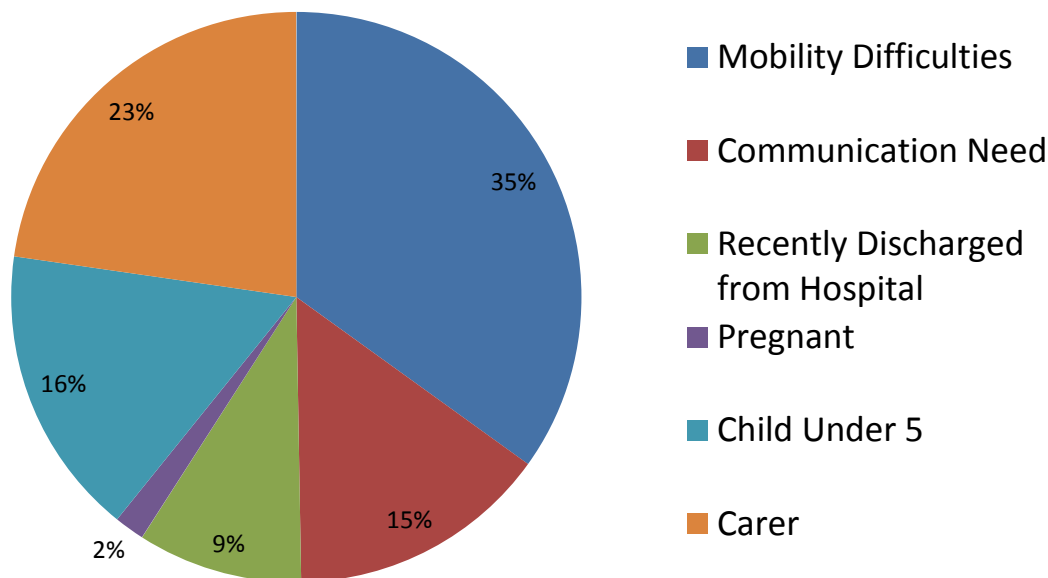
Fig 9

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## About You

Mobility Difficulties	123
Communication Need	52
Recently Discharged from Hospital	33
Pregnant	6
Child Under 5	58
Carer	80
<b>Total</b>	<b>352</b>

## About You Selections



# Signposting

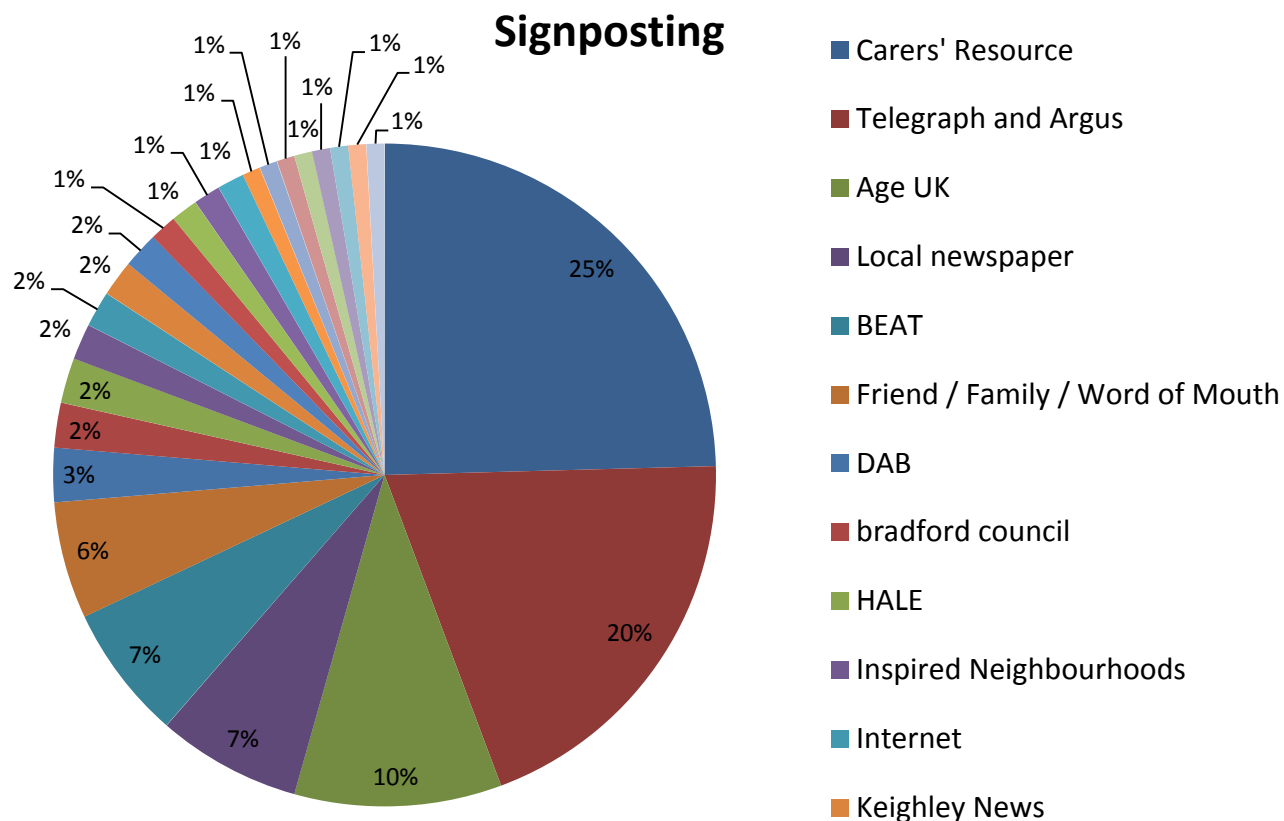
- The indication of where service users have been signposted to the F4CWW service from are shown below.

Where Did You Hear About the Service			
Age UK	23	Airedale Hospital via Internal Communication	1
Carers' Resource	56	Bradford Market - leaflet given	1
Telegraph and Argus	45	CAB	1
Local newspaper	16	community matron	1
BEAT	15	Crossley hall children's centre	1
Friend / Family / Word of Mouth	13	e mail	1
DAB	6	Fagley children's Centre	1
Bradford council	5	Family Nurse passed on the number	1
HALE	5	Family Support Worker	1
Inspired Neighbourhoods	4	Flu jab appointment	1
Internet	4	Library	1
Keighley News	4	local meeting for elderly	1
Leaflet picked up	4	Mechanics Institute Denholme	1
Energy company	3	Old Folks Lunch	1
GP surgery	3	Older Peoples Forum	1
housing department	3	Self care event	1
Support Worker	3	Sunrise Radio	1
charity	2	Sure Start	1
Children's Centre and other parent	2	Text - InCommunities	1
Eccleshill Mechanics Institute	2	The Welcome Project	1
Facebook	2	Volunteer centre	1
Family Development Worker	2	WHHP Briefing	1
Girlington Community Centre	2	Wrose Medical Practice	1
Inn Churches	2		
West Yorkshire Fire & Rescue Service	2		
<b>Total</b>	<b>251</b>		

# Referral Pathway

- The split between professional referrals and self referral is indicated here.

Fig 11



# Referral Pathway

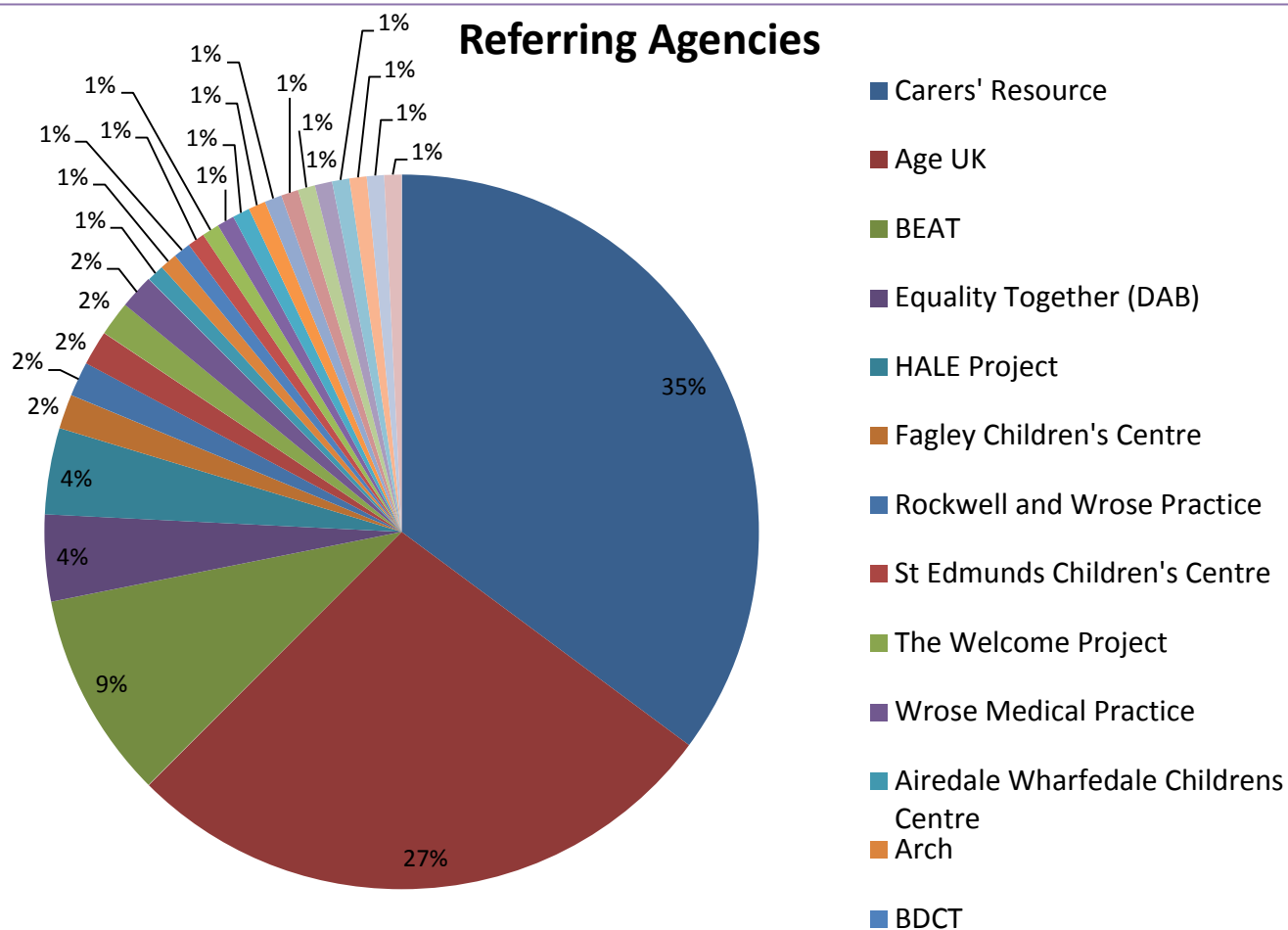
- The organisations of professionals referring into the service are indicated below.

Referring Organisation	
Carers' Resource	45
Age UK	35
BEAT	12
Equality Together (DAB)	5
HALE Project	5
Fagley Children's Centre	2
Rockwell and Wrose Practice	2
St Edmunds Children's Centre	2
The Welcome Project	2
Wrose Medical Practice	2
Airedale Wharfedale Childrens Centre	1
Arch	1
BDCT	1
BFD Council Social Worker	1
bradford council	1
Bradford South Childrens Centre cluster	1
Bradford west children's centre cluster	1
Childrens centre	1
Childrens Social Care	1
Famil Action-Perinatal service	1
FISHER MEDICAL CENTRE	1
Inn Churches	1
Picton Medical Centre	1
Royds Advice Service	1
Tyersal Children's Centre	1
West Bradford CC cluster-Crossley hall	1
<b>Total</b>	<b>128</b>

Fig 12

# Referral Pathway

- The organisations of professionals referring into the service are indicated below.



# Referral Pathway

- The distinction between self Referrals and Professional / On behalf of another referrals is shown here.

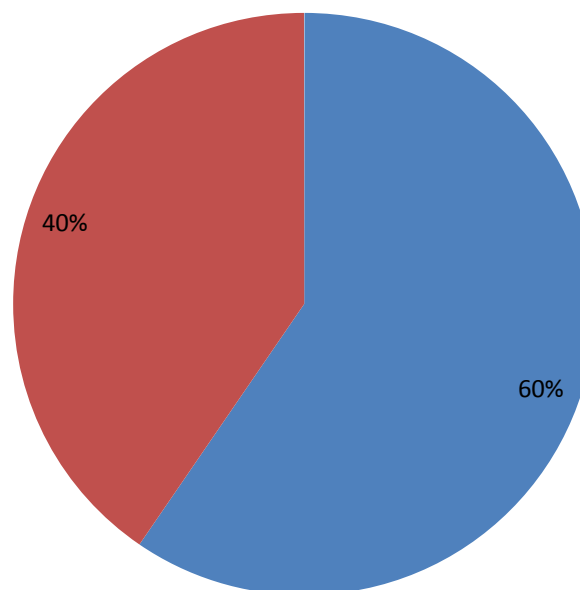
Fig 13

Page 24

Referral Pathway	
Self Referral	218
Professional Referral / On behalf	148
<b>Total</b>	<b>366</b>

## Referral Pathway

■ Self Referral    ■ Professional Referral / On behalf



# GP Surgeries

- The registered GP surgeries of service users where this information has been provided is recorded here. **247** references to surgeries have been submitted in total. *Please note surgeries listed are indicative from free text entries*

Fig 14

**Surgery Break down from free text entries TBC**



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City of Bradford MDC

[www.bradford.gov.uk](http://www.bradford.gov.uk)

Bradford  
& District  
**WHHP**



 first 4  
contact  
a service of carers' resource

## First 4 Contact: Winter Warmth Constituency Data: Keighley

Winter 2016 / 2017

[www.first4contact.org](http://www.first4contact.org)



# Overview

- The figures here display the number of referrals / contact forms submitted via First 4 Contact and the statements for support indicated. The average number of support selections made per form highlights the need per service user.

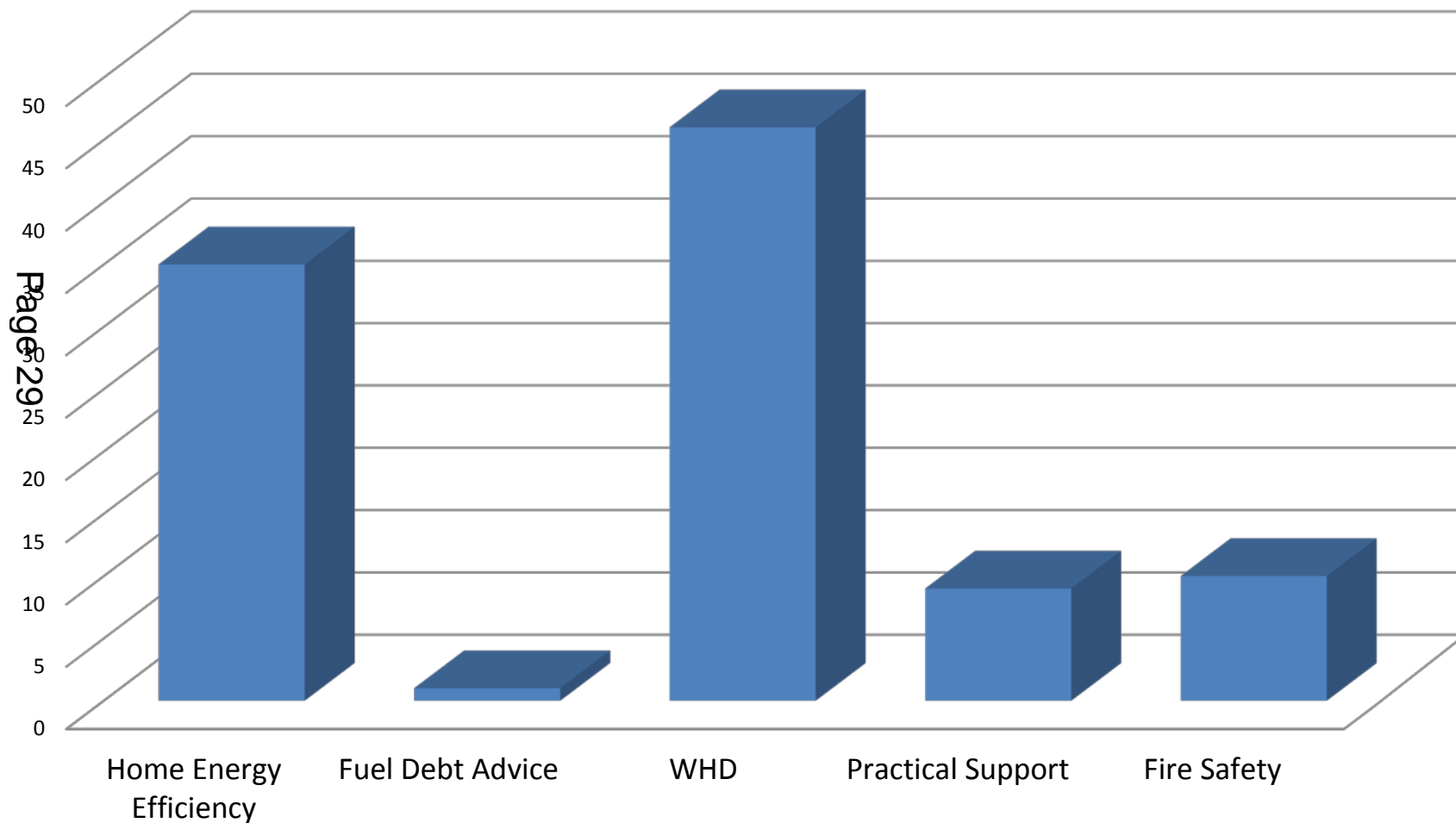
Page 28

First 4 Contact Winter Warmth Service Users	Winter Warmth Support Statements Selected	Average Winter Warmth Need Per User
64	101	1.58

Winter Warmth Support	Provider	Number of Referrals
1 Home Energy Efficiency	BEAT /FA / GW	35
2 Fuel Debt Advice	FA / CAN	1
3 WHD	BEAT / FA / GW	46
4 Practical Support	Inn Churches	9
5 Fire Safety	WYF&RS	10
<b>Total</b>		<b>101</b>

# Overview Visual Data

Winter Warmth Support Selections



# Demography

- Basic statistics surrounding the demography of F4CWW service users are presented here.

Page 30

## Gender

Male	27
Female	37
Not specified	0
<b>Total</b>	<b>64</b>

## Service User Age

Age	Users
16 - 24	2
25 - 34	9
35 - 44	12
45 - 54	9
55 - 64	14
65 - 74	8
75 - 84	3
85+	3
Unspecified	4
	<b>64</b>

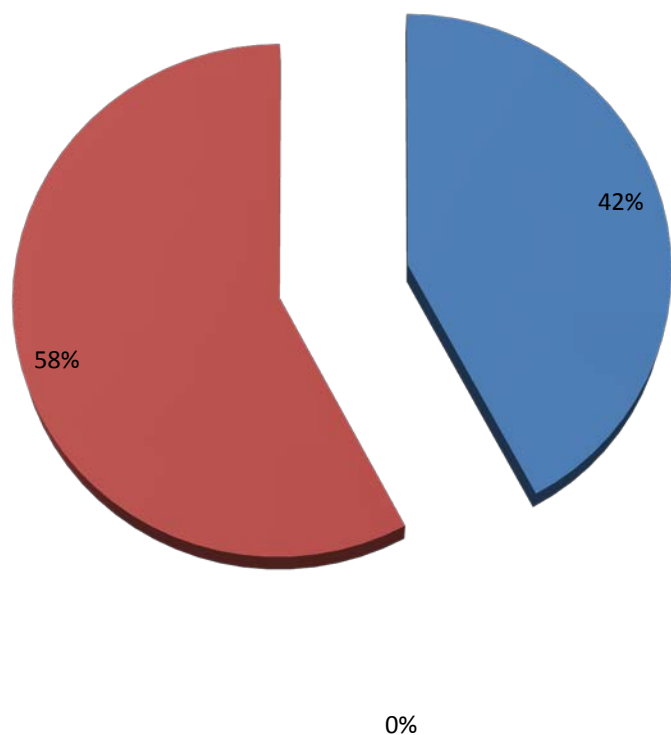
## Ethnicity

White UK	40
White Irish	1
White European / Other	0
Black African	0
Black Caribbean	0
Black Other	0
Indian	0
Pakistani	15
Bangladeshi	1
Chinese	0
Other	0
Not specified	6
Prefer not to say	1
<b>Total</b>	<b>64</b>

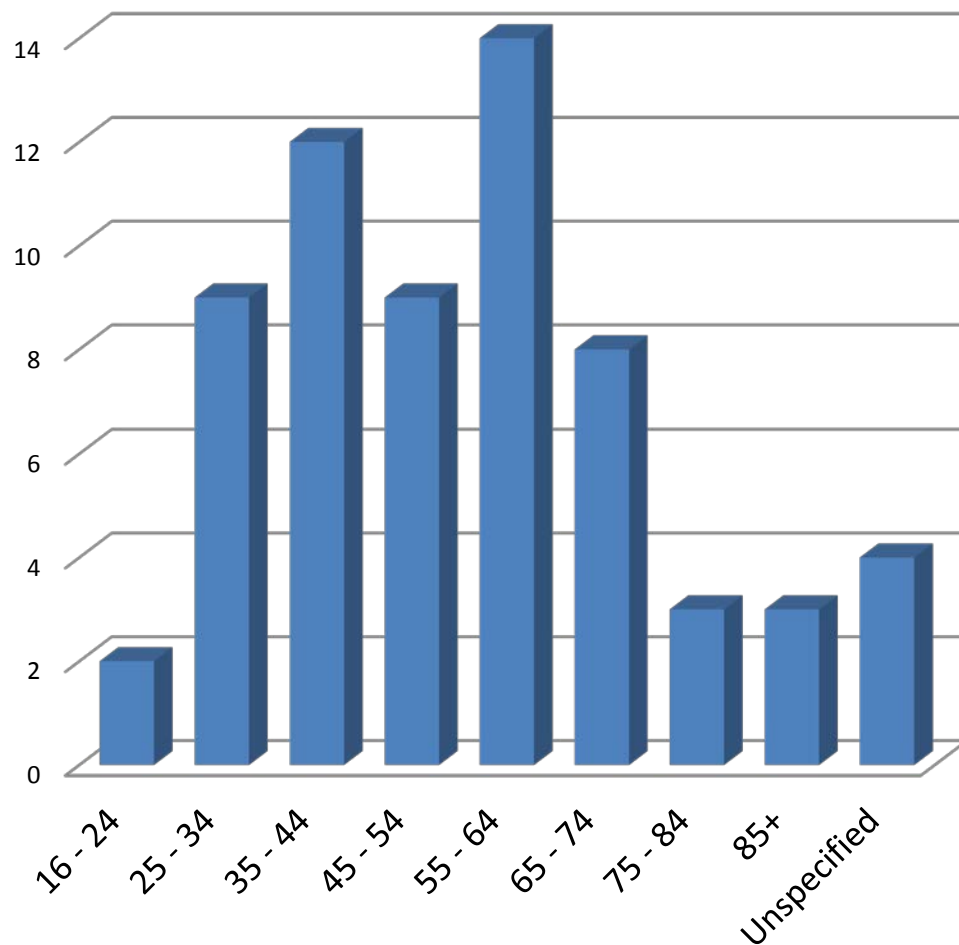
# Demography Visual Data

## Gender Selections

Male Female Not specified

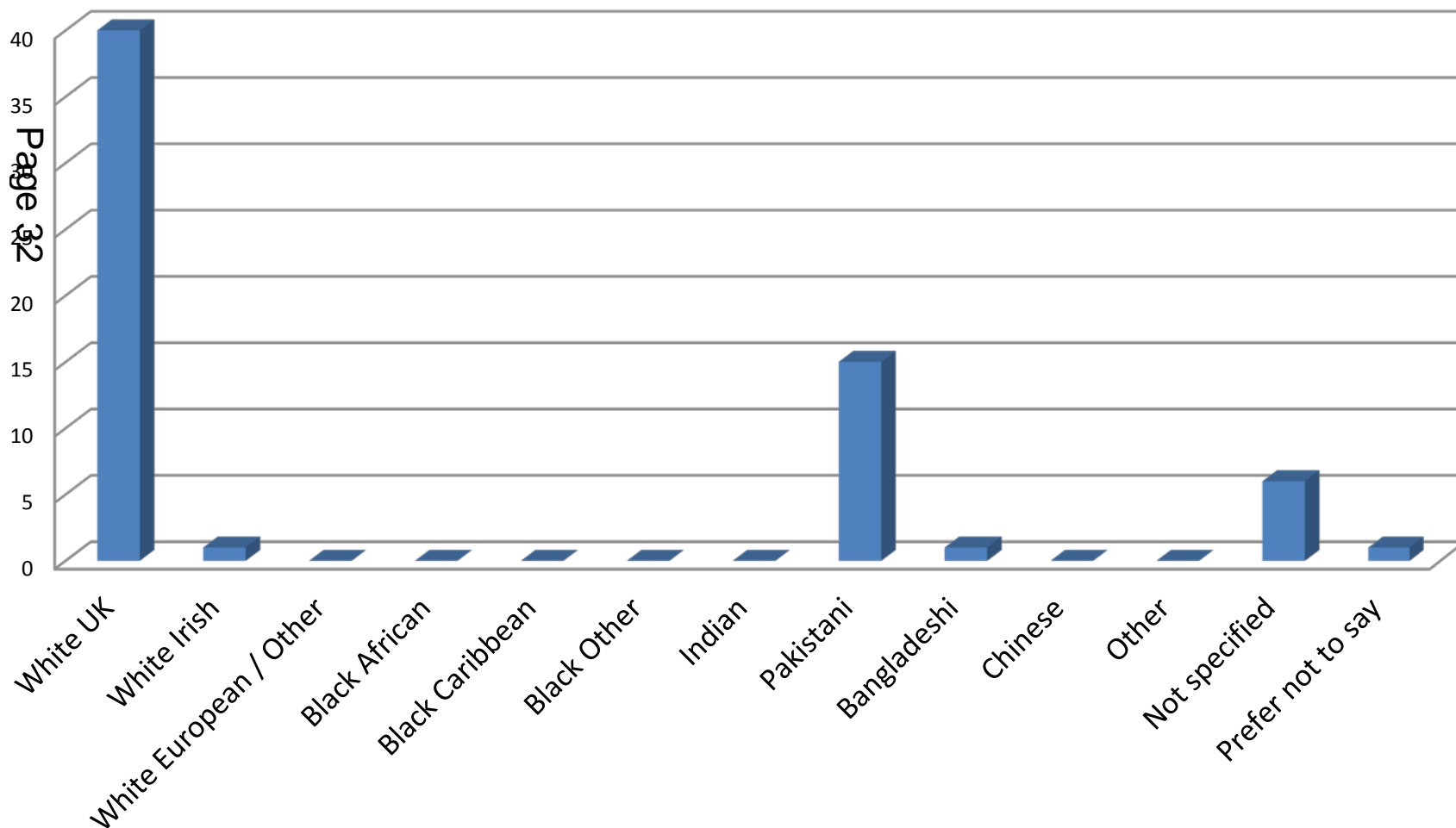


## Service User Age



# Demography Visual Data

Ethnicity Selections



# Beneficiaries

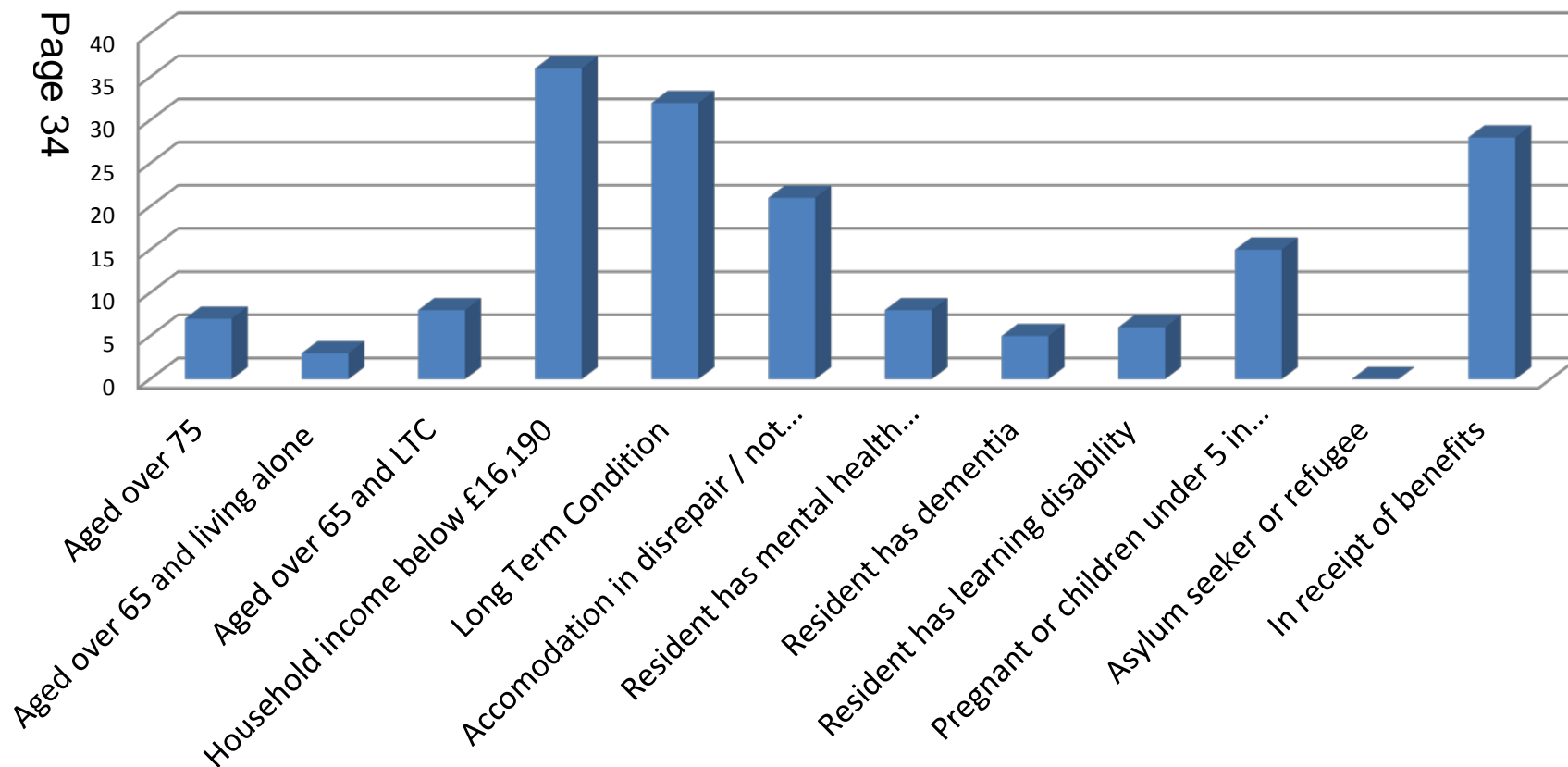
- Below shows the total beneficiaries of WHHP interventions.
- The householders figure is multiplied by the number of selections indicated from the referrals submitted to determine Children 16 and under and for adults resident. This then shows the total beneficiaries combined. i.e. 2 selections of 3 householders would equate to 6 beneficiaries.

Service User Householders	Children in Household (Selections)	Adults in Household (Selections)	Consequential Beneficiaries from F4CWW
1	10	28	38
2	3	24	54
3	6	7	39
4	2	4	24
5	5	1	30
6	1	0	6
7	0	0	0
8+	0	0	0
Total			191

# Eligibility Selections

- Below is the essential criteria required in order to access any of the F4CWW services. Service users can make several selections if more than one eligibility criterion apply.

## Eligibility Selections



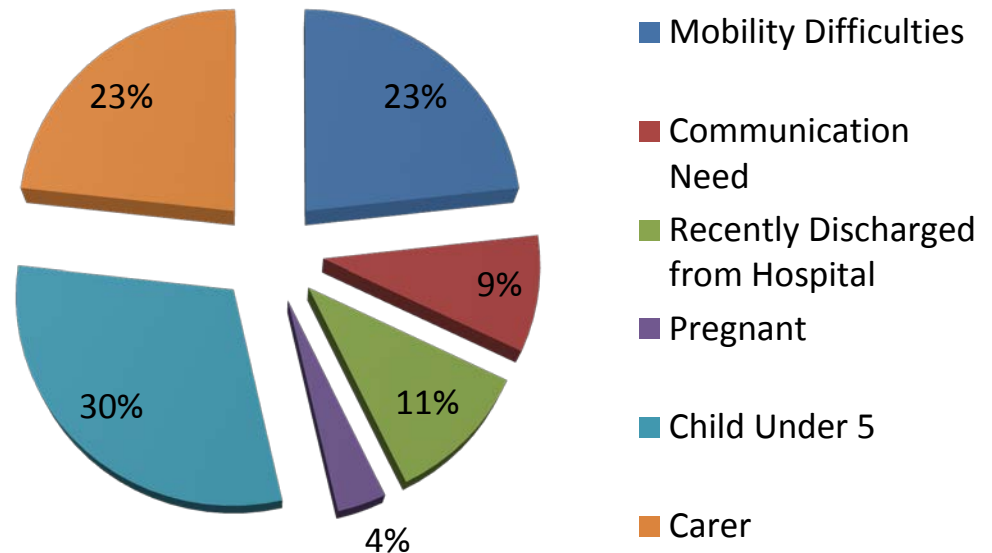


# Supporting Selections

- The 'About You' selections include further information towards tailoring the support delivered appropriate to the service users need.
- Further free text information is available specifying the specific issues and needs relating to the selections below.

About You	
Mobility Difficulties	13
Communication Need	5
Recently Discharged from Hospital	6
Pregnant	2
Child Under 5	17
Carer	13
<b>Total</b>	<b>56</b>

**About You Selections**





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Bradford Winter Warmth Grants 2013-2015

Grant Application Name	Programme and Round	Amount Awarded	Project Description - Detailed	Project Area
Craft Tea Corner	Bradford Winter Warmth: November 2014	£250.00	to provide a 'cook & eat' session and a hot meal for during winter months	Keighley
DEMENTIA FRIENDLY KEIGHLEY	Bradford Winter Warmth: December 2015	£610.00	to run a chair exercises/movement to music gentle exercise group on a weekly basis. We already have many contacts via our work with people living with Dementia and their carers	KEIGHLEY and surrounding villages
Good Life Coffee Stop	Bradford Winter Warmth: November 2014	£480.00	to extend our current provision in respect of older people and provide a 'take away' hot meal for members of our Good Life Coffee Stop group, during the cooler Winter period of December 2014 through to 30th March 2014.	Keighley
Hainworthwood Community Centre	Bradford Winter Warmth: November 2013	£1,500.00	The scheme will offer local residents visits in the home, a local staffed phone line where people can call if they need assistance, weekly telephone calls to residents or more if they are vulnerable or ill, transport to help residents access activities at the centre, shopping, and a response team in extra circumstances, for example, clearing snow. The project will target 64 older people's bungalows directly across from the community centre, making sure that people are not isolated are staying warm and well and can access the many different activities at the community centre	BD21
Highfield Food Co-op	Bradford Winter Warmth: December 2015	£590.00	community cafe to support older people, younger people who are unemployed, lonely, isolated, who are elderly, homeless and who during winter	Central Ward -Keighley
Highfield Food Co-op	Bradford Winter Warmth: November 2014	£530.00	to set up a weekly community gathering group to set up a coffee meetings during the winter period and invite guest speakers from other agencies ( NHS, Housing, etc.) who can talk about the help which is available for people in crisis, and people can receive beneficial information about what help they can receive in the winter months.	Keighley Central
Keighley West Community Fund	Bradford Winter Warmth: January 2013	£2,500.00	We want to use our grant to do four main things: 1) Set up at least two local outposts of the Bradford District Credit Union – one on each estate - to enable people to better manage their money and rely less on 'loan sharks' and companies charging exorbitant interest rates. 2) Do a major promotional campaign to promote schemes where people can access funds for insulation, fitting of central heating etc. and also where people can go for help re debt advice etc.	BD21 & BD22 – Keighley West ward (but much of the scheme where we work with the local media (Keighley News primarily) will benefit Keighley wide)
Keyhouse	Bradford Winter Warmth: November 2013	£200.00	Winter Warmth scheme which aims to alleviate the many ways cold housing and inadequate heating impact on vulnerable households by addressing how we can help clients with a range of needs, keep safe, warm and well through the winter months.	Keighley wide

Bradford Winter Warmth Grants 2013-2015

Lilies of the Valley	Bradford Winter Warmth: November 2013	£900.00	to provide a warm environment where people can meet together. There will be a crèche provided and an experienced instructor will lead the group (community cook and eat groups) and other food related health promotion activities.	Braithwaite, Highfield, Beechcliffe, Central Keighley
Lilies of the Valley	Bradford Winter Warmth: November 2014	£500.00	eat and cook sessions to support vulnerable families for a specific ten week period in January/February/March 2015.	Keighley
Project 6	Bradford Winter Warmth: November 2013	£1,525.00	to extend provision of services over the winter months to cook for some of our more vulnerable service users. The meals will not only be a nutritionally balanced emergency food supply to people in crisis but will also help to provide an expansion to the recovery community in Keighley	Airedale and Wharfedale
Roshini Gar	Bradford Winter Warmth: January 2013	£2,500.00	To provide a culturally appropriate service to support women with mental health problems in cold weather by providing additional activities.	BD21 2JH (Keighley)
Roshni Ghar	Bradford Winter Warmth: November 2013	£2,500.00	To support women who are experiencing distress or are vulnerable to mental health problems in cold weather and who may be fuel poor to enable them to spend time in a safe, warm environment and where they can be socially involved.	Keighley
Roshni Ghar	Bradford Winter Warmth: November 2014	£1,000.00	We would like to provide additional support during poor weather conditions to ensure vulnerable women are not left isolated. This will provide an opportunity for them to come and meet other women and receive any information they may need. We will be having discussions around winter related issues, managing finances, saving energy/reducing bills, eating well and emotional support on a one to one basis.	Keighley
St Peters Court Residents Association	Bradford Winter Warmth: January 2013	£700.00	to provide a hot cooked lunch and a warm centre to sit and socialize during winter months.	BD21
St Peters Court Residents Association	Bradford Winter Warmth: November 2014	£500.00	to open a community space every day during winter so people can meet in a warm environment, have a hot drinks or snacks. This would enable the old and vulnerable to avoid isolation.	Keighley
The Sangat Centre	Bradford Winter Warmth: December 2015	£500.00	To provide hot meals free of charge to people who would otherwise struggle to afford a hot meal. Provide information and have access to welfare and benefits advice and promote well being. Hot water bottles are an inexpensive way of keeping warm, especially during the night when the heating is usually off. Hats, scarves and gloves are also essential in winter, especially for those more vulnerable to the cold.	Keighley Central

**Bradford Winter Warmth Grants 2013-2015**

		£700.00	Our project will aim to buy and distribute to those in need a range of thermal clothing, blankets, room thermometer and a free hot meal (delivered if needed). This will add to the existing work that we do in offering our generalist advice where we often have clients who are in need of advice on switching to cheaper networks, applying for free insulation, applying for free energy efficient boilers, benefit checks amongst other things.	
The Sangat Centre	Bradford Winter Warmth: November 2013			Keighley
		£800.00	To support 1. the provision of Hot Meals once a week for 8 weeks during the winter at Sangat Centre. Coffee Mornings at Sangat Centre, again for 8 weeks during the winter corresponding with the weeks above as per the hot meals provision. 3. Energy Saving Measures. 4. Winter hats, socks, scarves and gloves. Suitable clothing is essential for the winter to actually stay warm and we plan to keep a stock of the above winter clothing to distribute as necessary.	
The Sangat Centre	Bradford Winter Warmth: November 2014			Keighley
Welcome Project	Bradford Winter Warmth: December 2015	£297.50	Soup kitchen and a member of staff available to help direct people to other means of support help people to keep warm during the winter	Keighley
	<b>Total</b>	19082.5		

**Bradford Winter Warmth Small Grants Programme - Winter 2016-17**

Grant Application No	Grant Application Name	Amount Awarded
A427940	Highfield Food Co-op	<b>£1,005.00</b>
A427963	Café West - Healthy Living Centre	<b>£750.00</b>
		<b>£1,755.00</b>

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# Appendix 4 – Tool banks

Name	Organisation	contact	Address	Item sent
Jeanette	Greenwood centre	Jeanette Sunderland	Swain House, Wood Ln, Bradford BD2 1JX	<ul style="list-style-type: none"> <li>- 1 wheel barrow</li> <li>- 2 spades</li> <li>- 2 rakes</li> <li>- 2 brushes</li> <li>- 1 Hoover</li> <li>- 1 hedge shear</li> <li>- 2 trowels</li> <li>- 8 sets of gloves</li> </ul>
Mick Charlton		Mick Charlton (07879295228)		<ul style="list-style-type: none"> <li>- 2 spades</li> <li>- 2 snow shovels</li> <li>- 3 rake</li> <li>- 2 shears</li> <li>- 10 sets of gloves</li> <li>- 2 trowels</li> <li>- 4 hand folks</li> <li>- 4 hoes</li> <li>- 7 children gloves</li> <li>- 2 Children's folks</li> <li>- 2 children's hoes (scrapping)</li> <li>- 3 forks</li> <li>- 3 trowels</li> </ul>
Steven King		Steven King (01274 588831)		<ul style="list-style-type: none"> <li>- 2 rakes</li> <li>- 2 spades</li> <li>- 2 snow shovels</li> <li>- 2 brushes</li> <li>- 2 hand trowel</li> <li>- 3 sets of gloves</li> <li>- 3 high visibility vests</li> <li>- 2 shears</li> <li>- 4 sets of children's gloves</li> <li>- 2 small hand trowel</li> <li>- 2 hand forks</li> </ul>
Liz Horn	Keighley Area Co-ordinators office			<ul style="list-style-type: none"> <li>- 2 sand/salt pits</li> <li>- 2 spades</li> <li>- 2 shears</li> <li>- 2 wheel barrows</li> <li>- 3 adult gloves</li> <li>- 2 trowels</li> <li>- 2 brushes</li> <li>- 3 gloves</li> <li>- 2 high visibility jackets</li> </ul>
Mohammed Taj	Bradford council south	Mohammed Taj (01274 431155)		<ul style="list-style-type: none"> <li>- 2 Large spades</li> <li>- - 2 snow shovels</li> <li>- 2 wheel barrows</li> <li>- 2 rakes</li> <li>- 2 brushes</li> </ul>

# Appendix 4 – Tool banks

				<ul style="list-style-type: none"> <li>- 2 hedge shears</li> <li>- 2 hand spades</li> <li>- 2 visibility jackets</li> </ul>
Craig Walker	Bradford Council Wrose/Windhill	Craig Walker		-
	Baildon Community Centre			<ul style="list-style-type: none"> <li>- 2 Trowel</li> <li>- 2 hedge</li> <li>- 1 Adult shovel</li> <li>- 2 Snow shovel</li> <li>- 1 Wheel Barrow</li> <li>- 2 Pairs of gloves</li> <li>- 2 Visibility Jackets</li> <li>- 1 Garden Brush</li> <li>- 1 Spade</li> </ul>
Bhulla Singh	Bradford West	Bhulla Singh		<ul style="list-style-type: none"> <li>- 2 wheel barrow</li> <li>- 2 hedges</li> <li>- 4 gloves</li> <li>- 2 small spades</li> <li>- 2 forks</li> <li>- 2 spades</li> <li>- 4 snow shovels</li> <li>- 2 garden brushes</li> </ul>
Dave	Bradford Council West	Dave		- 4 salt grit bags
Shelia Bret	Bradford East	Shelia Bret		<ul style="list-style-type: none"> <li>- 2 -Hand Trowels</li> <li>- 1- Hedge Cutter</li> <li>- 10- Pairs of gloves</li> <li>- 5- vest</li> <li>- 1-wheel Barrow</li> <li>- 2- Yard Brushes</li> <li>- 2- Shovels</li> </ul>



#### Appendix 4 – Tool banks

				- 2-Snow shovels
Mick Charlton	Holmewood	Mick Charlton		<ul style="list-style-type: none"> <li>- 4 Snow Shovels</li> <li>- 3 Small Shovels</li> <li>- 5 Pairs Gloves</li> </ul>
Liz Horn	Keighley	Liz horn		<ul style="list-style-type: none"> <li>- 4 Shovels</li> <li>- 2 Yard Brushes</li> <li>- 3 Viz jackets</li> <li>- 5 Pairs of Gloves</li> <li>- 3 Trowels</li> <li>- 1 Shear</li> <li>- 2 snow Shovels</li> </ul> <p>Wanting 1 grit bin, 10 bags of rock salt?</p>

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## **WHHP Case Studies 2016/17**

### **Appendix 5**

#### **Case study 1**

<b>Personal Details</b>	Age: 23 Gender: Female Ethnicity: White British GP Surgery: Keighley
<b>Accessing First 4 Contact:</b> Children Centre Worker	
<b>Personal Circumstances / Information provided on referral</b>	<ul style="list-style-type: none"><li>• Client due to be evicted as she is in dispute with landlord.</li><li>• Fuel debt and rent arrears.</li><li>• 6 children in the household, 3 under 5 years.</li><li>• The house is damp, mouldy and is in poor condition. There is no adequate heating and she has no money left for food.</li></ul>
<b>Direct support received</b>	<ul style="list-style-type: none"><li>• <b>Fuel Debt Advice</b></li><li>• <b>Practical Support</b></li><li>• <b>Home Energy Efficiency Visit</b></li><li>• <b>Home Fire Safety</b></li></ul>

## Case study 2

<b>Personal Details</b>	Age: 52 Gender: Female Ethnicity: Pakistani GP Surgery: Westbourne Green Medical Practice
<b>Accessing First 4 Contact:</b> Self Referral via family member	
<b>Personal Circumstances / Information provided on initial referral</b>	<ul style="list-style-type: none"><li>• Caring for 2 of children with Learning disabilities.</li><li>• Diabetic</li><li>• Struggling to pay heating bills and very concerned that the electricity could be cut off.</li><li>• Upper level of the house has some mould.</li><li>• Regularly have to change children's bed/clothes due to disability.</li><li>• Smoke alarms in property but these do not work.</li><li>• Contact is via daughter, as understanding of English not appropriate extent to discuss our needs</li></ul>
<b>Direct support received</b>	<ul style="list-style-type: none"><li>• <b>Fuel Debt Advice</b></li><li>• <b>Practical Support</b></li><li>• <b>Home Energy Efficiency Visit</b></li></ul> <p>Family of 6 annual fuel bill of £2,642. Family were shown how to reset the boiler and what to do should circumstances change.</p> <p>Tariff switching should save £554 a year – a 21% reduction in their fuel bill. Savings also made through the reprogrammed boiler settings.</p> <p>Radiator foils fitted within the home. Duvet and practical support also provided.</p>

### **Case Study 3**

<b>Personal Details</b>	Age: 89 Gender: Female Ethnicity: White UK GP Surgery: Idle
<b>Accessing First 4 Contact:</b> Contact with WHHP agent at a roadshow / outreach event at community faith centre. Service user brings energy bills to event and seeks out WHHP support as promoted in local press.	
<b>Personal Circumstances / Information provided on referral</b>	<ul style="list-style-type: none"><li>• Elderly lady living with sister suffering from severe mobility issue.</li><li>• Storage heaters throughout large property. Concerns these are expensive to run and property can be very cold.</li><li>• New central heating system required. Can financially afford to self fund but vulnerable to be taken advantage of.</li><li>• No working smoke alarms. Concerns for fire hazard safety due to storage heaters and mobility issues.</li></ul>
<b>Direct support received</b>	<ul style="list-style-type: none"><li>• <b>Home Energy Efficiency Visit</b></li><li>• <b>Home Fire Safety Check</b></li></ul> <p>Warm Homes Officer confirms service user is over paying on energy bills. Fuel Debt / Poverty not an issue for this service user however WHO completes tariff comparison and supports service user in switching energy provider and options regarding installation of central heating. Significant cost saving achieved on energy bills.</p> <p>Assessment of property for home fire safety undertaken. Working smoke alarms fitted throughout the property and service user added to the Priority Register for the fire service.</p>

## Case Study 4

<b>Personal Details</b>	Age: 46 Gender: Male Ethnicity: Other GP Surgery: Woodroyd
<b>Accessing First Contact:</b> Self	
<b>Personal Circumstances / Information provided on initial referral</b>	<ul style="list-style-type: none"> <li>• Service user has chronic lung disease.</li> <li>• Accommodation in a poor state of repair and has damp and mould in all rooms.</li> <li>• The heating system consists of 3 gas wall heaters which have been condemned</li> <li>• Consequently other methods of heating have been used which have inflated his fuel bills.</li> <li>• Cold issues aggravating health conditions and having adverse effect on his health and general well-being.</li> <li>• Client is hoping to move to more suitable accommodation, living situation is having a long-term impact on his condition.</li> </ul>
<b>Direct support received</b>	<ul style="list-style-type: none"> <li>• <b>Fuel Debt Advice</b></li> <li>• <b>Warm Homes Discount</b></li> <li>• <b>Home Energy Efficiency Visit + Emergency Heating</b></li> </ul> <p>Visit identifies the only functional heating in the property was an electric heater in the living room which the family had borrowed from a friend. Onward referral to Age UK for emergency heating service.</p> <p>Contact details provided for the Energy Saving Trust as going through this organisation will make sure the household is placed higher up the priority list than going through energy supplier directly.</p> <p>Information and application forms assistance with Fuel Debt completed.</p> <p>Warm Home Discount application made with energy supplier for £140 discount on bills.</p>

	Talked through concerns of high electricity usage including use of alternative appliances.
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### **Case Study 5**

WHHP referral.....came via another service provider for a 64yrs old man, who was being evicted from 10yr social housing tenancy for rent arrears. This incurred after his benefit claim was sanctioned and he was unaware of what he needed to do. He found himself homeless and all his belongings had been removed and destroyed by the housing provider. He was extremely anxious and depressed, having suicidal thoughts.

He stayed with Inn Churches for 5 weeks, we assisted him to make an appropriate benefit claim, we referred him into supported accommodation, we assisted him to liaise with his previous housing association, and we provided emotional support. He is managing his tenancy with support.

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**Report of the Assistant Director (Children's Social Care) to the Meeting of the Keighley Area Committee to be held on 16 February 2017.**

**X**

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**Subject:**

**Progress Report on Bradford's Families First Project Phase 2 – of the National Troubled Families Programme.**

**Summary statement:**

Bradford's Families First (Phase 2) will identify and deliver interventions to 5,990 families by March 2020 against locally agreed Payment by Results targets.

We have now engaged 1509 families since September 2014. Council and key partners are ensuring a sustained and assertive effort to meet agreed targets.

We are now implementing the new Early Help structure and offer which aligns key services and support to our Families First interventions and outcomes.

---

Jim Hopkinson  
Deputy Director Social Care  
Children's Services

**Portfolio:**

**Education, Employment and Skills**

**Report Contact:**

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Head of Service (Targeted Early Help)

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**Overview and Scrutiny Area:**

**Children's Services**



**City of Bradford  
Metropolitan District Council**



## **1. SUMMARY**

- 1.1 Bradford's Families First (Phase 2) will identify and deliver interventions to 5,990 Families by March 2020 against locally agreed Payment by Results targets.
- 1.2 By the end of December 2016, we had reached 1509. We have made Payment by Results claims for 214 of these families. A further claim is due to be made.
- 1.3 Under the new Early Help structure and offer, we are aligning key teams and partnerships to support the Families First outcomes and interventions.
- 1.4 We are ensuring an assertive and sustained effort in order to meet our agreed targets.

## **2. BACKGROUND**

- 2.1 This report outlines the multi agency work to deliver the Bradford's District wide Early Help/Families First Programme which forms part of the National Troubled Families Programme.
- 2.2 Phase 2 of the programme aims to turn around the lives of 400,000 families in England by 2020. In March 2015, Bradford Council signed up to Phase 2 of the National Troubled Families Programme.
- 2.3 The Government estimates £9 billion pounds was spent on services to these families, £8 billion reacting to the problems of these families and £1 billion was being spent on targeted interventions to help families address their problems.
- 2.4 In 2015, research by the Early Intervention Foundation estimated that nearly £17 billion per year is spent in England and Wales by the state on late Intervention, with the largest single items being the costs of children who are taken into care, the consequences of domestic violence, and welfare benefits for 18-24 year olds who are not in education, employment or training (NEET). Late Intervention services in the area of child protection and safeguarding account for over a third of the total, followed closely by spending in response to crime and anti-social behaviour.
- 2.5 Families First aim to turn around the families with multiple problems by focusing on the family rather than just mum, dad or one of the children. The team can provide better support and improve the way individual services work together.
- 2.6 The criteria may apply to one individual in the family but once eligible a whole family approach is delivered by the programme.
  - Working with the whole family in a way which recognises they interact and influence each other, rather than viewing them as individuals with problems
  - Using a dedicated worker or team to get to the underlying problems
  - Developing a relationship with the family, being persistent and building trust with them in order to challenge them to make the changes they need, step by step

- Drawing in specialist services in a sequenced way at the right time for the family.

2.7 There is assertive and focused work with families on problems such as domestic violence, family conflict, mental and physical health problems, poor school attendance, crime and anti-social behaviour, support to parents about their training and preparation for work.

### **3. REPORT ISSUES**

#### **3.1 Phase 1 Payment by Results (PBR) outcomes**

3.2 In Phase 1 we turned around 93% of our allocated families 1632 / 1760 against the Payment by Results targets by improvements for each family against the following targets:

- Each child in the family has less than 3 exclusions & less than 15% unauthorised absences in three school terms
- 60% reduction in anti-social behaviour in the family in last 6 months
- Offending rates by all minors reduced by 33% in last 6 months
- Adult members of the family are on the Job Centre Plus work programme, European Social Fund support into work or training provision.
- The parent is in employment

#### **3.3 Update on Phase 2**

3.4 Phase 2 will be harder to achieve the Payment by Results outcomes due to:

- higher number of families with a wider complexity of needs
- additional Payment by Results outcomes (4 increased to 11)
- 50% reduction in funding
- additional monitoring requirements.

3.5 Bradford is now implementing a new Targeted Early Help structure and offer (Appendix 1). This will make the Families First outcomes everyone's business.

3.6 These outcomes support our District and Children's Plan priorities linked to education, health, employment and skills.

3.7 The new Early Help structure, under Children's Services, brings together the Family Centres, specialist inclusion and behaviour teams, the Intensive Family Support Team, Parenting Programmes, Youth Offending Team and Families First Teams.

3.8 Martyn Stenton, new Head of Service has been now taken up post.

3.9 Two Service Managers have been assimilated to the new structure; one covering the five Cluster teams and one covering district-wide services and assessed

contacts and a YOT Service Manager. A Police Sergeant and Employment Co-ordinator also form part of the management team.

- 3.10 Multi-agency Early Help pathfinders panels were operating in the Keighley and Better Start (BD3/4/5) areas. The pathfinders tested out the best ways to ensure support and plans are offered to children and families below the threshold for children's social work. A multi-agency event was held 5 October to capture learning from panel members. Learning from the two pathfinders is shaping wider plans to upscale Early Help across the district.
- 3.11 Team Managers have also now been assimilated and workers allocated to teams. We have now convened panels aligned to the seven children's centre cluster areas. The new arrangements will be operational by the start of February 2017.
- 3.12 In Phase 2, Bradford has been allocated 5,990 families.
- 3.13 The focus will be on families who meet at least 2 of the 6 areas identified below:
- Families involved in crime and anti-social behaviour
  - Young people who are not attending school regularly
  - Children who need help (Bradford will initially focus on those high number of children referred to social care who do not meet the child protection threshold)
  - Adults out of work
  - Families affected by domestic violence and abuse
  - Families with health problems
- 3.14 The programme continues to be a Payment by Results programme which will be based on targets set locally and sustained improvements across all relevant areas or entry into work.

### **3.15 Funding**

- 3.16 Phase 2 programme funds £1,800 per family. Bradford will receive an upfront payment of £1,000 per family when we commit to work with on the programme and £800 per family based on achieving the Payment by Results outcomes.
- 3.17 Bradford's full funding allocation will be £10,782,000 over the 5 years. £5,990,000 will be paid upfront. £4,792,000 by achieving Payment by Results targets.

### **3.18 Bradford Payments by Results Outcome Plan**

- 3.19 We continue to work with partners to deliver our outcomes plan. A Working Group will ensure we build and maintain strong links between the new Targeted Early Help Service and:
- Community Safety and ASB Panels (data sharing in place)
  - Children Centres working in the target areas (building links)
  - Pupil Referral Units and SEBD provision (data sharing in place)
  - Education Social Work (data sharing in place)
  - Behaviour Support Services (data sharing in place)
  - Probation (data sharing place)

- Housing (strengthening links)
- Youth Services (building links)
- NEET (data sharing in place)
- NHS (strong engagement in area developments and Panels)

### 3.20 Families First Phase 2 – progress against targets at the end of December 2017

3.21 In the previous report, we outlined how we would extend our reach so that wider teams adopted a Think Family approach and supported families to achieve the Families First outcomes. This has now been extended across all the key teams who provide interventions to families who meet the criteria for inclusion in the programme.

3.22 By the end of December 2016, we had reached **1509**.

3.23 Below is a breakdown of the families by Ward & presenting issues at the point of joining the programme (report run in June 2016):

Ward	Families	Crime/ ASB	Education	Child in Need of Help	Workless ness	Domestic Violence	Health
Tong	91	13.2%	31.9%	81.3%	84.6%	19.8%	19.8%
Eccleshill	77	11.7%	32.5%	76.6%	79.2%	24.7%	20.8%
Little Horton	66	13.6%	25.8%	83.3%	81.8%	28.8%	15.2%
Bowling and Barkerend	64	15.6%	26.6%	81.3%	68.8%	28.1%	25.0%
Royds	56	16.1%	39.3%	82.1%	67.9%	28.6%	17.9%
Thornton and Allerton	52	15.4%	26.9%	82.7%	84.6%	25.0%	23.1%
<b>Keighley West</b>	<b>50</b>	<b>12.0%</b>	<b>40.0%</b>	<b>82.0%</b>	<b>68.0%</b>	<b>14.0%</b>	<b>20.0%</b>
Windhill and Wrose	49	14.3%	40.8%	79.6%	77.6%	14.3%	24.5%
Great Horton	48	16.7%	37.5%	89.6%	83.3%	31.3%	8.3%
Bradford Moor	47	25.5%	42.6%	87.2%	68.1%	25.5%	14.9%
Clayton and Fairweather Green	46	15.2%	30.4%	82.6%	67.4%	34.8%	28.3%

Manningham	42	14.3%	50.0%	83.3%	76.2%	23.8%	11.9%
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Wibsey	42	28.6%	33.3%	88.1%	69.0%	31.0%	9.5%
<b>Keighley East</b>	<b>41</b>	<b>14.6%</b>	<b>22.0%</b>	<b>90.2%</b>	<b>70.7%</b>	<b>24.4%</b>	<b>17.1%</b>
Heaton	39	20.5%	48.7%	79.5%	64.1%	20.5%	17.9%
Wyke	36	(low)	55.6%	83.3%	72.2%	(low)	(low)
Bolton and Undercliffe	35	17.1%	45.7%	80.0%	62.9%	31.4%	20.0%
Toller	34	14.7%	29.4%	76.5%	70.6%	32.4%	20.6%
<b>Keighley Central</b>	<b>31</b>	<b>16.1%</b>	<b>22.6%</b>	<b>96.8%</b>	<b>74.2%</b>	<b>16.1%</b>	<b>16.1%</b>
City	30	16.7%	16.7%	90.0%	73.3%	23.3%	13.3%
Shipley	25	(low)	28.0%	96.0%	72.0%	(low)	(low)
Queensbury	19						
Idle and Thackley	18						
Bingley	17						
<b>Craven</b>	<b>14</b>						
Bingley Rural	13						
Rural Baildon	12						
<b>Ilkley</b>	<b>12</b>						
Wharfedale	4						
<b>Worth Valley</b>	<b>4</b>						
Total	1114	175	371	934	815	278	205
Overall percentages		15.7%	33.3%	83.8%	73.2%	25.0%	18.4%

3.24 We have now submitted a further claim for Payment by Results making total claims for 214 families so far.

3.25 We will ensure that we pursue timely claims for Payment by Results. For education improvements though we need to demonstrate improved attendance over three full terms.

3.26 In order to both catch up and maintain the reach of the programme by March 2017 we will need to reach an average over 120 new families per month. We will ensure that all key interventions from across the new Targeted Early Help structure count towards these target and outcomes.

### 3.27 Specific Area Committee delivery and partnerships

3.28 We have commissioned JAMES as our VCS delivery partners in Keighley. Key workers across the Council and these two organisations work closely together.

- 3.29 In all areas we have developed good links with the schools. We have provided information to Primary, Secondary schools and Pupil Referral Units so they understand the process and where needed, we support school staff to make referrals. We will be visiting Primary School Clusters and Behaviour and Attendance Collaboratives over the coming weeks.
- 3.30 To date, Families First keyworkers contact the schools and inform them about the families they are working with and will seek the schools views, opinions and discuss how we can work together to help the families to engage and support them to make sustainable change.
- 3.31 Strengthening our working relationship with our schools is a key part of our strategy. Schools often have a key role to play by helping to introduce the families and build meaningful relationships with families. This support is invaluable when trying to engage hard to reach families. When we have a good starting point with families this can ultimately lead to better outcomes.
- 3.32 For example, we worked in partnership with Eastwood Primary School to support a family with a single mum and three children. We had a meeting with the school and it was decided, the best way forward for this family would be to deliver the Family Links programme. As it was a 10 week programme, we planned the sessions together with the school. The programme focuses on boundaries, respect, healthy living, improving relationships between parents and their children and bed time routines. It also encourages parents to nurture themselves, so they are able to help bring their children up in a happy health household.
- 3.33 Our keyworkers often host team around the family meetings and professionals meetings in the schools associated with the families. This helps to share information in order to complete the family assessment and agree on actions. The collective input by professionals helps to ensure that we get the right support and the right input from the right agencies to support these families.
- 3.34 As part of the new Early Help arrangements, Families First, Family Centres and Children's Centres in the Keighley area are already working together to provide and develop services locally.
- 3.35 We are working with our colleagues in the Youth Service to identify vulnerable young people and families. Undertaking joint visits if required, delivering programmes and holding joint team meetings to share expertise.
- 3.37 In team meetings we encourage individual staff to make links with local provisions, for example we have staff who previously worked with the Youth Service, domestic abuse services and so these staff members are building on existing networks to promote and offer advice around processes and services to encourage referrals and joint working.
- 3.38 Example of linking includes support for a child who may be on the autistic spectrum. We supported mum to attend a session with an AWARE worker where the worker explained what support and resources AWARE can offer. We have also linked Young Carers into PALZ services so they have positive time away from the family environment and access after school activities/groups.

- 3.39 More recently, team members are visiting local schools and Children's Centres, with whom we have had little/no referrals from, to identify those families who are a concern - and see if there are ways in which we can work with the provision to offer additional support to professionals already involved.
- 3.40 Team members are also attending Children's Centre Cluster meetings, community projects and linking with local Voluntary agencies, to ensure that we are promoting partnership working.

#### **3.41 The programme helps families as illustrated by the case examples below**

- 3.42 Practical Support** - The families have often been told by professionals to change but they need a more hands on approach which shows and guides them on how to deliver the change that is required.
- 3.43 Working with and for the whole Family** - Recognise that parent's own experiences and aspirations have a big impact on the behaviour of their children. All staff should be responsible for ensuring all children attend school, they are healthy, they behave and that their parents are given help out of poverty of benefits into training and/or work?
- 3.44 Effective Family Working** - Bradford has adopted a **Think Family** Model which is an effective and consistent family working approach. This includes the delivery of effective parenting programmes. Raising the self esteem of parents is a big focus of the programme with many of the parents being encouraged to take part in a range of volunteering opportunities for them to make a more positive contribution to their community.
- 3.45 Early Help/Families First example:

Mum had previous history of domestic violence and although she is now remarried her past life had taken its toll, she was suffering from depression and anxiety and spending days in bed unable to cope with the demands of her children. Mum had given up work to look after her children in particular Sarah who is being assessed for mental health issues. The school were struggling to meet Sarah's needs and there was no SEN/EHCP in place, she was also displaying disruptive and violent behaviour at home.

Sarah was becoming increasingly violent in the home and mum felt due to her struggling in mainstream school this impacted on her behaviour at home which was getting worse and she was becoming more frustrated and isolated.

After receiving the support from JAMES, mum felt inspired by the work we do and asked if we could support her doing volunteering work in the community. We discussed how Keighley had just received some funding to work with women and girls in the community and we invited mum to events and Launches that were happening in the area. She was able to network and build her confidence, meeting with workers and victims of abusive relationships and CSE and was offered some volunteering work with E5. Mum is now working up to 4 days a week with the E5 project. She is visiting schools and assisting with delivering sessions to young girls around gender equality and leadership. Mum is doing amazing and she feels that helping others has made a huge impact on her recovery. She is keen to progress



further and we are looking into a suitable teaching assistant training courses.

Mum is also completing Parent Support sessions offered through Families First.

Meetings were held at school including CAMHS, The school SENCO worker decided to start the Education Health & Care Plan assessment process. We also referred the family to support from Barnardos to assist in Sarah's needs being identified and supported.

Sarah also took part in JAMES' Positive Futures activities in the summer with the girl's groups. She really benefited from the sessions and we were able to support her enrolling in college in September. She is now attending college and is doing really well.

#### **4. OTHER CONSIDERATIONS**

4.1. None.

#### **5. OPTIONS**

5.1 To note the targets and achievement to date.

#### **6 FINANCIAL & RESOURCE APPRAISAL**

6.1 The Families First programme is funded by a grant from the national troubled families Programme.

6.2 The current programme ends in March 2020.

#### **6. RISK MANAGEMENT AND GOVERNANCE ISSUES**

6.1 The Outcome Plan is monitored robustly. Internal Audit approve claims for Payment by Results. A priority focus is on achieving agreed targets. This should be accelerated by the new Early Help arrangements.

#### **7. LEGAL APPRAISAL**

7.1 No legal issues arising from the programme.

#### **8. OTHER IMPLICATIONS**

##### **8.1 EQUALITY & DIVERSITY**

8.1.1 None.

##### **8.2 SUSTAINABILITY IMPLICATIONS**

8.2.1 The Early Help/Families First programme is using the Think Family approach to working with families and promoting best practice across mainstream services. This approach could lead to improved outcomes for a wider number of families in the Bradford district.

### **8.3 GREENHOUSE GAS EMISSIONS IMPACTS**

8.3.1 None.

### **8.4 COMMUNITY SAFETY IMPLICATIONS**

8.4.1 Early Help/Families First contributes to the work of Bradford's Safer Communities through its performance targets of reducing youth crime and reducing anti-social behaviour.

### **8.5 HUMAN RIGHTS ACT**

8.5.1 Early Help/Families First complies with the Human Rights Act.

### **8.6 TRADE UNION**

8.6.1 None

### **8.7 WARD IMPLICATIONS**

8.7.1 The Early Help/Families First programme covers all wards in the district.

### **8.8 AREA COMMITTEE ACTION PLAN IMPLICATIONS**

8.1 To note specific issues and partnerships related to the area.

## **9. NOT FOR PUBLICATION DOCUMENTS**

9.1 None.

## **10. RECOMMENDATIONS**

10.1 Keighley Area Committee notes this report.

10.2 To note the need for a continued assertive and intensive approach to reach, engage and improve outcomes for the agreed number of families. A whole system approach will be required to reach and engage these families lead by the Targeted Early Help Service, other key Council teams and wider partners and commissioned services.

## **11. APPENDICES**

11.1 Appendix 1 – Bradford's Early Help offer & thresholds

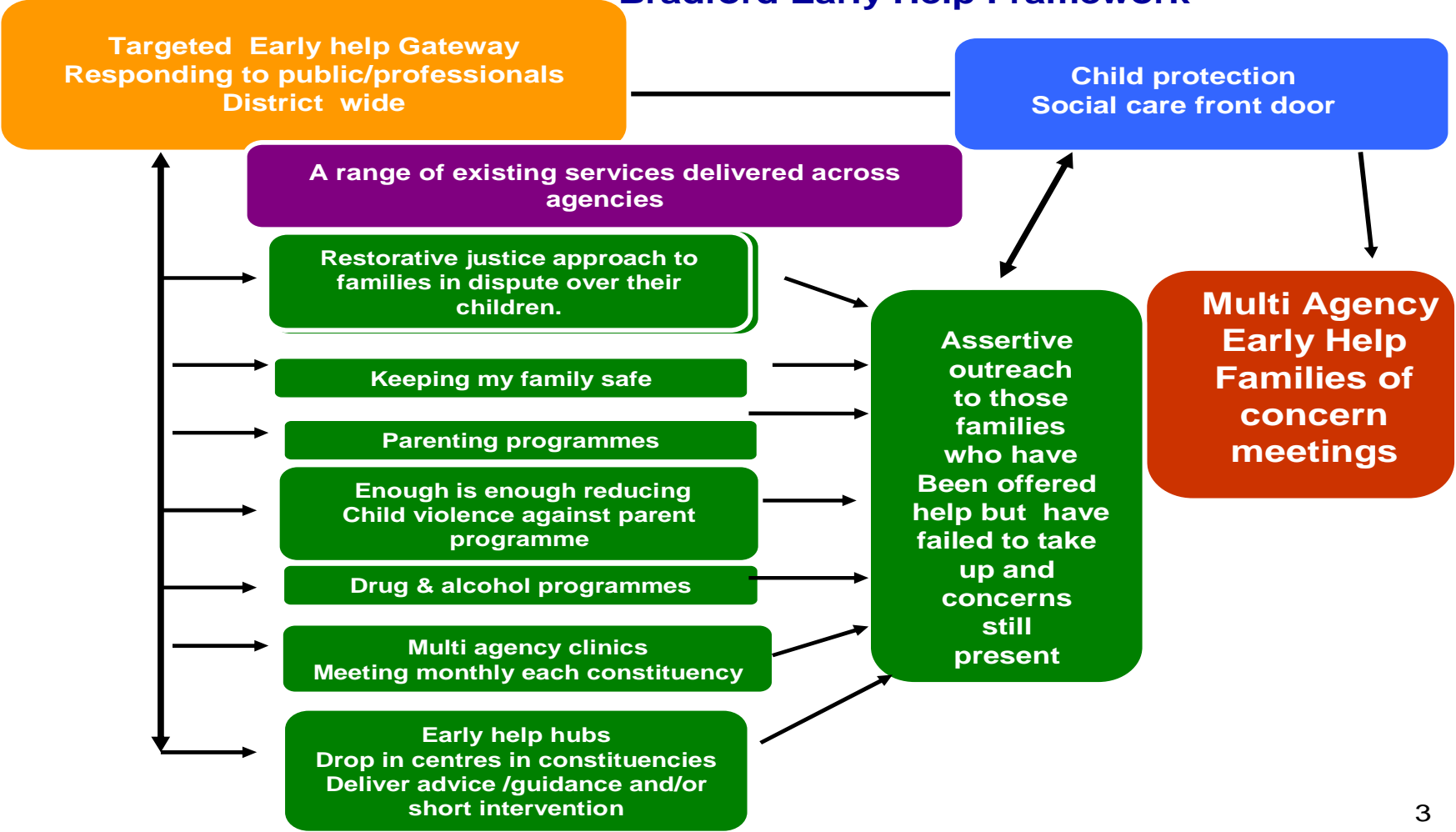
## **12. BACKGROUND DOCUMENTS**

12.1 None.

# Appendix 1

Community & Universal	Early Help/Additional Needs	Targeted Early Help	Statutory/Specialist
	Universal Plus Services Swift support for emerging worries about development	Partnership Plus across a number of agencies (still involving universal) Continuing worries and concerns or non-engaging family	Child in Need/Child Protection/ Looked After Children
<b>Undertake conversations, assessments and plans which focus on seeing and knowing about the day-to-day experience of the child – everything comes back to ‘what is this situation like for the child!?’</b>			
<p>Multi agency conversation and information sharing</p> <p>Early Help assessment within a setting linked to Signs of Safety</p> <p>A range of services and activities available to all across a range of agencies:</p> <ul style="list-style-type: none"> <li>• Childcare</li> <li>• Schools</li> <li>• Community activities</li> <li>• GPs</li> <li>• Healthy Child Programme</li> </ul> <p>Clear step up entry point into Early Help</p> <p><i>Disability equality &amp; reasonable adjustments to services</i></p>	<p>Co-located Early Help gateway for public &amp; staff</p> <p>Multi-agency Early Help assessment linked to Signs of Safety</p> <p>Link to a range of advice and programmes focused on need delivered in locality setting</p> <p>Strengthen family resilience to stop problems becoming bigger</p> <p>Advice and support into training &amp; work out of poverty</p> <p>Clear step up &amp; down process</p> <p>Use non-engagement pathway if needed</p> <p><i>Short breaks for disabled children</i></p>	<p>Co-located Early Help gateway for public &amp; staff</p> <p>Multi-agency Early Help assessment linked to Signs of Safety</p> <p>Strengthening resilience approach. Range of local interventions focused on need</p> <p>Assertive outreach for non-engaging families</p> <p>Support out of poverty into training &amp; employment</p> <p>Contribute to Families First outcome plan</p> <p>Clear step up &amp; down process</p> <p><i>Short breaks &amp; inclusion link work for disabled children</i></p>	<p>Child or young person at risk of, or suffering significant harm/significant impairment to health or development</p> <p>Signs of Safety assessment process for child protection</p> <p>Clear step down process</p> <p><i>Disabled children who needs cannot be met through reasonable adjustments, short breaks and/or inclusion link work.</i></p>
<b>Undertake conversations, assessments and plans which focus on seeing and knowing about the day-to-day experience of the child – everything comes back to ‘what is this situation like for the child!?’</b>			

# Bradford Early Help Framework



## **Report to Keighley Area Committee on Child Sexual Exploitation to be held on 16<sup>th</sup> February 2017.**

**Y**

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### **Subject:**

**Arrangements by the Council and its partners to tackle child sexual exploitation.**

### **Summary statement:**

**This report provides an update to the report presented to Keighley Area Committee in 2016 regarding the issue of child sexual exploitation (CSE). It sets out the arrangements that have been put in place, and which continue to develop, to safeguard children from CSE.**

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Michael Jameson  
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Children's Services

### **Portfolio:**

Health & Social Care

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### **Overview & Scrutiny Area:**

Children's Services



## 1. SUMMARY

- 1.1 This report provides an update to the report presented to the Children's Services Overview and Scrutiny Committee on 8<sup>th</sup> October 2015 and subsequently to the District's Area Committees regarding the issue of child sexual exploitation (CSE). It sets out the arrangements that have been put in place and which continue to develop, to safeguard children from CSE.
- 1.2 Detailed information is provided regarding the activity of the multi-agency CSE Hub during the business year April 2015 – March 2016. An in depth break down is provided of the workload of the Hub on one particular day: 29<sup>th</sup> March 2016 as well as data in relation to CSE specific to Keighley .
- 1.3 The report also provides information about the multi-agency review of the Hub undertaken by BSCB in recent months. Updates are also provided about the commissioning of preventative services, training about CSE and the work of partners to investigate non-recent sexual exploitation and support victims.
- 1.4 This report develops significant themes from the previous reports regarding CSE published by the Council, in particular the Council Executive report dated 6<sup>th</sup> September 2016.

## 2. BACKGROUND

### 2.1 National context:

Tackling Child Sexual Exploitation continues to be a national priority for central government. The government departments leading this work are the Home Office and the Department for Education.

- 2.2 In 2009, the government guidance "Safeguarding Children and Young People from Sexual Exploitation" contained the following definition of Child Sexual Exploitation (CSE):

*"Sexual exploitation of children and young people under 18 involves exploitative situations, contexts and relationships where young people (or a third person or persons) receive 'something' (e.g. food, accommodation, drugs, alcohol, cigarettes, affection, gifts, money) as a result of them performing, and/or another or others performing on them, sexual activities. Child sexual exploitation can occur through the use of technology without the child's immediate recognition; for example being persuaded to post sexual images on the Internet/mobile phones without immediate payment or gain. In all cases, those exploiting the child/young person have power over them by virtue of their age, gender, intellect, physical strength and/or economic or other resources. Violence, coercion and intimidation are common, involvement in exploitative relationships being characterised in the main by the child or young person's limited availability of choice*



*resulting from their social/economic and/or emotional vulnerability.”*

- 2.3 Nationally, understanding of the complexity of CSE has developed significantly since 2009 and there are currently a range of definitions used in different jurisdictions of the United Kingdom and by some voluntary sector organisations. In early 2016 the government consulted on options for a revised definition of CSE, to which Bradford Safeguarding Children Board (BSCB) made a submission. The government has not yet published the outcome of the consultation.
- 2.4 The Independent Inquiry into Child Sexual Abuse was established by the former Home Secretary, Theresa May. The Inquiry will investigate whether public bodies and other non-state institutions have taken seriously their duty of care to protect children from sexual abuse in England and Wales. The enquiry has launched 13 investigations to date. These investigations are:
- Accountability and Reparations;
  - Cambridge House, Knowl View and Rochdale;
  - Children in Custodial institutions;
  - Children outside the UK;
  - Child Sexual Exploitation by Organised Networks;
  - Lambeth council;
  - Lord Janner
  - Nottinghamshire Councils;
  - Residential Schools;
  - The Anglican Church;
  - The Internet
  - The Roman Catholic Church;
  - Westminster.

Among these 13 investigations are a number that have a particular focus on CSE or sectors where there is concern that previous arrangements have failed to effectively protect children from CSE.

- 2.5 It is acknowledged that the painstaking work of the Inquiry, incorporating the work of these 13 investigations, will take a considerable amount of time to be completed and to report. The Inquiry has established a consultative panel to ensure that the experiences and views of victims and survivors will be included in the final report and its recommendations. Further information regarding the work of the Inquiry can be found at the website: <https://www.iicsa.org.uk/>
- 2.6 On July 29<sup>th</sup> 2016, the Chief Executive of Bradford Council wrote to Dame Justice Lowell Goddard, the then chair of the Inquiry. The Chief Executive drew the chair's attention to the call for an independent inquiry into CSE in the Bradford area by a number of people in the Keighley area including the mother of one of the local victims of child sexual exploitation. The letter goes on to invite “robust scrutiny” of Bradford's record and arrangements.
- 2.7 The government decision, in 2015, to designate CSE a “national emergency” has reinforced the increasingly high priority given to CSE in local authority and police force areas. Later, this report will provide evidence of increased recognition of CSE and provision of services to those at risk of, or actually experiencing this form of



abuse. The Chair of the National Association of Police and Crime Commissioners, Vera Baird QC, stated in July 2016 that the national cost of police efforts to tackle the “growing and tragic menace” of child sexual exploitation could treble to £3bn a year by 2020. This estimate does not include the cost to local authority services, the National Health Service and voluntary sector organisations.

## **2.8 Local context:**

Bradford Safeguarding Children Board (BSCB) has developed a 9 Point Strategic Response to CSE which identifies the priorities agreed by all partner organisations working with children and families in the Bradford District. These priorities are:

- Our partnership response to CSE is child, young person and victim focused.
- Partners will develop and resource a multi agency co-located team which will work together to reduce the risk to victims and bring offenders to justice.
- A training plan will be developed for all professionals and leaders regarding CSE, in particular training and support for schools to identify to pupils and teachers the signs of being groomed for CSE.
- Communities will be assisted to deal with the impact of CSE.
- Support networks will be supported focusing on women and mothers.
- A specific direct work plan will be developed aimed at boys between 14 yrs and 17 yrs to tackle any unacceptable attitudes regarding the sexual abuse of any person.
- Partners will work together to develop responses and resources to address the impact of CSE in its varied manifestations across the District's communities.
- A partnership response will be developed to reduce the opportunities for perpetrators of CSE to traffick and abuse children and young people through the use of all regulatory functions of the Council and its partners
- Our partnership response includes undertaking multi-agency historic investigations into CSE.

2.9 Organisations develop specific plans, consistent with their statutory responsibilities and local needs analyses, for recognising and responding to the impact of CSE. The 9 Point Strategic Response is periodically reviewed and the BSCB CSE and Missing Children Sub Group directly monitors those plans that are the responsibility of BSCB and holds partners to account for the progress of their individual agency plans for tackling CSE. A report was provided in September 2016 to Council Executive regarding the 9 Point Strategic Response to CSE.

2.10 Key decisions made by the Council have demonstrated a strong commitment by elected members to ensuring that they and council officers make a full contribution to the District's 9 Point Strategic Response. At the Full Council Meeting of 12<sup>th</sup> July 2016, members accepted the recommendation of the Governance and Audit Committee to amend the Members' Code of Conduct to require all Members and Co-opted Members of Council to complete CSE training. BSCB is seeking assurance from the Council's Member Development Manager who is charged with ensuring that all Members are able to fulfil this requirement.





- 2.11 A key responsibility of BSCB is to ensure that professionals learn from practice experience and that organisations make improvements based on that learning. BSCB has recently published an independently led serious case review (SCR) into a particular case of CSE. This case is linked to the abuse of a girl ( called Autumn in the review) by a group of adult men and one male who was a juvenile at the time of the offences. Twelve men were convicted of a number of offences linked to CSE and sentenced in January 2016. This SCR was published in December 2016 and highlights a number of lessons that need to be learned from the review. The review concludes that services did not recognise the signs of risk early enough, and that opportunities to help her were missed by everyone in the system. There are detailed action plans for all agencies which are based on the recommendations framed by the independently led panel for the review and the progress of agencies in relation to these actions will be monitored and tested by BSCB. The full review can be read at [http://www.bradford-scb.org.uk/scr\\_autumn.htm](http://www.bradford-scb.org.uk/scr_autumn.htm)
- 2.12 In addition to undertaking SCRs, BSCB carries out “Challenge Panels” in the course of which a number of cases are looked at in depth. The cases are selected with a theme in mind; some cases are chosen as it is acknowledged that they present particular difficulties for agencies, others are chosen from a random sample to provide an opportunity to view how other, similar, cases have been responded to. Panel members read and analyse multi-agency records regarding these cases and then receive presentations and ask questions of selected front line practitioners and first line managers who have been involved in the cases considered. The panel identifies improvements that can be made in procedures, practice, training and information for professionals across the safeguarding partnerships. Two challenge panels, on 5<sup>th</sup> December 2014 and 21<sup>st</sup> March 2016, have looked at the issue of CSE.
- 2.13 In 2016 Ofsted announced a new programme of multi agency inspection (Joint Targeted Area Inspection, JTAI) covering both the “Front Door” arrangements for social care, as well as an in depth look at an area of multi agency practice through a “Deep Dive”. The first of these themes was “CSE and Children Missing from home and care”. The BSCB coordinated a programme of preparation for inspection which was led by a high level Leadership Group chaired by the Chief Executive of the Council as well as a JTAI Programme Board which undertook a self assessment and action planning process. The action plan arising from this work has been mapped to the 9 Point Strategic Plan and is being monitored through the CSE sub group of the Board, which is chaired by the Police.
- 2.14 The work of the Multi-Agency CSE Hub:**  
The Bradford District multi-agency co-located CSE Hub is based in Sir Henry Mitchell House in central Bradford. It was established in early 2012 and has developed and grown since first becoming operational. The Hub also has responsibility for managing enquiries into and coordinating support for children who go missing. A number of Elected Members have visited the Hub to familiarise themselves with its operations. In April 2016, the staff physically located in the Hub was:



- Local Authority: Children's Services team manager and two social workers, an Intelligence Officer and administrative support;
  - West Yorkshire Police: 12 officers, including specialist missing persons officers, detectives and a CSE Problem Solving Officer;
  - Barnardo's Turnaround Service including a Service Manager, social workers, outreach workers, a "Night Time Economy" worker and administrative support;
  - A Nurse Practitioner to strengthen information sharing and operational links with Health Trusts.
- 2.15 Certain other agencies and services are not located in the Hub but attend regular meetings and are integral to the multi-agency response. These are:
- Children's Society "Hand in Hand" Service which provides support services to boys and girls in the Keighley and Airedale area;
  - Blast (Bradford and Leeds Against the Sex Trade) is a campaigning, training and support organisation for young men and boys experiencing CSE;
  - PACE (Parents against Child Exploitation) which provides support to parents and carers of children experiencing CSE; and
  - Local Authority education support services.
- 2.16 The Hub uses the West Yorkshire LSCB consortium safeguarding children procedures and the West Yorkshire CSE risk assessment tool. Each weekday the Hub staff meet to consider new and updated cases in order to provide a prompt response to new concerns. Risk assessment levels for each child known to the Hub are regularly reviewed.
- 2.17 Since the Hub came into existence, data has been collected regarding referrals and risk assessments in order to understand the incidence of recognised CSE in the District and the levels of risk identified for children known to the service. The characteristics, such as age, gender and ethnicity (as set out in appendix 1) of these children have been recorded and information has also been collated regarding persons identified as actual or suspected perpetrators of CSE.
- 2.18 At the time that the Hub was established it was anticipated that there would be a significant increase in the numbers of children in the Bradford District identified as being at risk of CSE and actually abused in this way. It was believed that this would result from a combination of improved awareness of CSE in communities and among professionals and also as a result of bringing to bear on the issue the dedicated focus and increasing expertise of the staff located in the Hub.
- 2.19 In the October 2015 report it was reported that there had been 431 referrals to the Hub from 1<sup>st</sup> April 2014 – 31<sup>st</sup> March 2015. That report also stated that if the trend of the first four months of the 2015/16 year continued, there would be a year on year increase of 29% in referrals to the Hub during 2015/16. Final analysis of data for 2015/16 shows that there were in fact 713 cases referred to the Hub which is an increase of 65%.



- 2.20 Appendix 1 to this document is a detailed report which sets out the data sources used, provides a strategic overview of activity during 2015/16 and a tactical overview of the cases open to the Hub on a particular day (29<sup>th</sup> March 2016). The report also provides information about CSE crimes in Keighley Bradford , some analysis of the characteristics of offenders and information about locations of concern.
- 2.21 In March 2015 the government announced its intention to establish a national data set and performance measures in relation to CSE. These have not yet been published therefore it is not possible to benchmark performance in Bradford reliably with other LA areas or against national trends. However, all indications are that nationally the rate of recognition of CSE linked offences and identification of victims is increasing.
- 2.22 Key data headlines are:
- There is a continuing rise in the cases of potential or actual CSE that are referred to the Hub.
  - In the course of 2015/16 there was an average of 54 CSE referrals per month, compared to 36 per month the previous year.
  - In Keighley on the 27<sup>th</sup> October when the report was run, there were 54 young people identified as at risk of CSE, including 5 considered to be at high risk.
  - 10 % of children considered to be at risk of CSE in Keighley are males. .
  - The peak age for males referred to the Hub is 14 years, for females it is 15 years. The peak age in Keighley is 16
  - In Keighley the age ranges from 8-19
  - The ward with the highest number of at risk children is Keighley West, with Keighley Central and Keighley east close behind
  - No ward had no children at risk with the lowest being three in the Worth Valley.
  - A break down of cases open on one day (29<sup>th</sup> March 2016) shows that 13% of cases were assessed as being at high risk, 42% at medium risk and 40% were low risk.
  - In the course of 2015/16, in the Bradford District, 109 crimes were recorded by West Yorkshire Police as “child sexual exploitation crimes”; this constitutes 20% of all sexual offences against children recorded in Bradford during that period.
  - 78% of identified offenders linked to CSE crimes are under the age of 36 while almost 60% are under the age of 25.
- 2.23 In order to illustrate the work of the CSE Hub, two anonymised case examples are provided for the Committee. These illustrate factors that can heighten a child’s risk assessment as well as factors that might increase a child’s resilience and therefore reduce the risk assessment. These short case studies provide some examples of the services that children might receive. In each instance it is clear that the risk to the child can go up and down in the course of their experience of CSE and in the course of receiving support services.



2.24 Child A was identified as being at risk of CSE when she was only 13 years of age, as a result of intelligence that she was receiving cigarettes in exchange for sexual activity. Initially, this child was resistant to all interventions that were offered and over time the risks increased and she was considered at very high risk of CSE. She was using cannabis daily, going missing from home, associating with much older males and had received treatment for sexually transmitted infections. The risks became so great that she was taken into care and was placed outside the Bradford District. Intensive work was undertaken by the local authority's Placement Support team and Barnardo's Turnaround project. Both services were persistent, despite initially meeting with a lot of resistance from the child. Eventually this persistence paid off and she began to engage with services. She began to recognise and acknowledge the risks and harm that she had experienced. She recently returned to Bradford and is again living with her mother, still receiving a service from the Placement Support team. The most recent assessment has reduced her CSE risk to low because she is fully engaged in group work provided by the Turnaround service. She is the only child from the group to have attended every single session. She has not used cannabis recently and she has taken her GCSEs and has applied for further education courses.

2.25 Child B is a girl who has been known to the Hub for several years. She was living away from her family home with a much older male who was exploiting her. She was resistant to any support and would not engage with any service such was the impact of her victimisation. Many attempts were made to intervene with this child and she was placed in a foster home within Bradford. The quality of consistent care that she received at the foster home had a positive impact on the child. She was able to accept other support and gradually her risk assessment level reduced. However, the child then suffered bereavement and disengaged from the professionals who had been supporting her. She returned to her previous associates and the assessment of risk of CSE increased significantly. Over a period of time, the girl went through several cycles of engagement, followed by disengagement and increased risk as a consequence of emotionally difficult events. This young woman has now turned 18 and has begun to engage with agencies. She has a close relationship with her Turnaround worker and has undertaken video interviews with the police, who are working to gather evidence for prosecution of those who have abused her.

## **2.26 Multi-Agency Review of the CSE Hub:**

Beginning in December 2015, BSCB undertook a partnership review of the working of the CSE Hub. This was led by the interim Assistant Director for Children's Services. The multi-agency group leading the review of the Hub met eleven times between 8<sup>th</sup> December 2015 and 9<sup>th</sup> June 2016. It included 8 agencies who considered the following issues:

- Current policies and procedures including pathways to services and the West Yorkshire risk assessment tool;
- Staffing levels, roles and responsibilities;
- The interface between children missing from home or care, CSE and the work of the Integrated Assessment Team;
- The interface between the local authority children's services long-term social



- work teams and the CSE Hub;
  - Support for victims;
  - Support for staff;
  - Recording systems;
  - Data analysis;
  - Quality of practice;
  - Work with communities.
- 2.27 The final report of the review of the Hub was accepted by BSCB in July 2016. The report resulted in the development of a detailed framework for professionals working with children who experience or are at risk of sexual exploitation. This is underpinned by revised detailed practice guidance for all agencies located in and working closely with the Hub. A detailed plan containing 18 actions to be delivered by specific services has been developed. Named agencies are accountable to BSCB, through the CSE and Missing Sub Group for the delivery of these actions and are required to provide evidence of impact. This impact will be tested through the BSCB programme of audit and challenge panels.
- 2.28 The review provides evidence of the necessity for clearer pathways into therapeutic services for children and adults who have experienced sexual exploitation. This is an issue highlighted in national reports as well as local work. A specific multi-agency group has been identified to map current therapeutic provision, to identify priorities for commissioning and to provide a future report for the Health and Well Being Board.
- 2.29 The review demonstrated the importance of ensuring that all partners provide a high quality and prompt response to all incidents of children going missing from home or from care. Children who go missing may be vulnerable to a range of crimes and other forms of harm. However, there is strong evidence from national research that a very significant risk for such children is of CSE. There has been significant progress by the partnership to improve responses to children who go missing from home or care and it is recommended that the Children's Services Overview & Scrutiny Committee receive a report about this work.
- 2.30 Work with Perpetrators:**  
West Yorkshire Police, supported by partners, invests considerable resource in gathering evidence to prosecute perpetrators of CSE offences. There have been a considerable number of prosecutions resulting from the work of the Hub, some of which have been detailed in earlier reports to this Committee and to the Council executive.
- 2.31 There are instances in which there is not an option to prosecute a suspected perpetrator, in which case there would normally be no further action as a result of the investigation. Research and experience of offender management services indicates that without the option of an intervention to address offending behaviour there is a risk of escalating criminality. An option being piloted locally, with the support of the Community Safety Partnership, is the Insight Programme.





- 2.32 The ambition of the Insight Programme project is to place a greater emphasis on these offenders recognising the impact of their actions and the harm caused. The project is developing a bespoke programme which adapts the most appropriate intervention dependant on the assessment of the individual perpetrator. This will be based on their level of responsibility, remorse and motivation.
- 2.33 Perpetrators will be referred on to the Insight programme, as an intervention by the Police if the Police are unable to prosecute and the alternative is no further action. It can also be used for sentenced individuals to undertake as part of their Court order. The programme during the initial period will only focus on low and medium risk cases.
- 2.34 The Insight Programme will involve two Insight volunteer facilitators meeting with the individual to assess them and then to organise these individuals being involved in restorative meetings with those affected/involved by this type of crime. This will not be their direct victim/s. The individuals will have to attend the meeting and talk about what they have done and who has been affected. They will then listen to people, or hear through the use of varied materials, the potential consequences of such behaviour. The meeting will then look at what they will do to ensure that they are not involved in similar behaviour in the future. Attendance at these meetings will be recorded and referred to in the future should that individual be involved in any further CSE related behaviour. This will evidence that they are aware of the impact of their actions and it can be used as evidence of bad character.
- 2.35 The Corporate Overview & Scrutiny Committee received a detailed report regarding the Insight Programme on 3<sup>rd</sup> February 2016.
- 2.36 Preventative Work:**  
Previous reports to this Committee have set out preventative initiatives being undertaken directly by partners or being commissioned by the local authority or the Community Safety Fund. In this report several specific areas of preventative work are highlighted, which support specific aspects of the 9 Point Strategic Response to CSE.
- 2.37 The local authority has previously commissioned an educative drama tour of the District's secondary schools highlighting the risk of CSE to year 10 students. For some time, partner agencies have wished to develop a similar, age appropriate product for primary school pupils who are approaching transition to secondary school. Some funding was provided by the West Yorkshire Police and Crime Commissioner (PCC) which has enabled BSCB to support the development of a play and supporting educative materials aimed at Primary School pupils. This play is entitled "Mr Shapeshifter" and highlights how children may be groomed and harmed through naive use of smart phones and other internet enabled devices.
- 2.38 Using the funding provided by the PCC it was possible to arrange a short tour of the play to 9 primary schools in the District and 8 performances have now been completed and evaluated. The feedback from the schools has been positive. A senior member of staff in one Bradford primary school stated:



*“The children were keen to chat about [the play] afterwards. We had good responses, it was definitely understood (I wasn’t sure at first that it would be). The acting was very high quality and the pitch – superb for year 6”.*

- 2.39 As a result of the positive evaluation of the 8 performances to date, funding is being sought for an initial tour of 60 – 90 Bradford District primary schools during the 2016/17 school year. The target audience for performances are year 6 pupils. The intention is that teachers will be provided with materials to prepare children for the performances and there will also be materials to support post – performance lessons. Staff from a range of support services: Safer Schools Officers, Turnaround, Blast or Hand in Hand staff would also be present at schools during and after performances to provide support to pupils and staff. A full evaluation of the impact of performances will be provided.
- 2.40 It is recognised both in Bradford and nationally that there are significant challenges for large organisations such as the local authority and the police service in effectively communicating with black and ethnic minority (BEM) communities about challenging issues such as CSE. It is recognised that in Bradford and elsewhere there has been an over representation, as convicted perpetrators of street grooming, of males of south Asian heritage, when compared to population data. It is also recognised that children and women of south Asian origin are disproportionately less likely to be recognised as victims of sexual exploitation. The report “Unheard Voices – Sexual Exploitation of Asian girls and Young Women” published by the Muslim Women’s Network in 2013 highlighted reasons for the under-recognition of Asian girls and women as victims of abuse.
- 2.41 Each organisation involved in the Hub is obliged to ensure that its procedures and guidance and training for staff improve equality of access to services. In addition, BSCB has been anxious to ensure that the commissioning options available to partners be exercised to provide focused support to BEM communities that are affected by CSE.
- 2.42 The Muslim Women’s Council (MWC), in conjunction with the Keighley Association Women and Children’s Centre (KAWACC), has successfully secured funding from partners outside Bradford to establish the “Fragile” project. This project has recruited skilled staff to work with women and girls in the BEM community to raise awareness of safeguarding issues, including CSE. Working individually and in groups, women and girls are provided with key information, including how to report concerns. Individual support is accessed for women and girls to support them through and after disclosure of concerns.
- 2.43 BSCB has supported a successful application by MWC and KAWACC for funding from the Community Safety Fund to recruit male staff to develop the Fragile model for work with men and boys in the BEM community. This project will work in partnership with other VCS organisations that are developing expertise in working with men and boys as potential perpetrators as well as potential victims of sexual exploitation.



- 2.44 BSCB has also supported a successful bid to the Community Safety Fund to maintain the Barnardo's "NightWatch" scheme with a specific focus on Bradford. The Department of Education had previously provided 12 month's funding for a West Yorkshire-wide scheme. A national evaluation of the first 12 month's operation is awaited. However, the tangible local impact of the scheme, not least the contribution to developing and delivering a programme of mandatory CSE training for private hire operators and drivers, led to BSCB making a bid for further funding, focused solely on the Bradford District.
- 2.45 The Barnardo's NightWatch initiative, which is funded by Bradford's Community Safety Partnership April 2016 – March 2017, aims to raise awareness of child sexual exploitation by offering advice, guidance, support and training to businesses, services and the general public.
- 2.46 NightWatch places particular emphasis on helping the night time economy to recognise, respond and report CSE and play a part in keeping children safe after dark.
- 2.47 The NightWatch Programme content includes exploration of the following themes:
- What is Child Sexual Exploitation?
  - CSE Multi-Agency Hub (who they are & what they do)
  - Grooming – Pattern of control
  - Consent
  - Identifying vulnerability and risk
  - Safeguarding - your role & responsibilities
  - Managing Risk
  - Reporting, recording and responding to concerns
- 2.48 The following case study is provided to illustrate the application of a range of interventions to drive up safeguarding standards in a licensed business, in this case an independent hotel.
- 2.49 The concern arose from information received into the CSE Hub from a member of the public regarding sightings of children accessing hotel premises during the night time hours. Following an initial visit to the hotel by the Police CSE Problem Solving Officer, a recommendation was made for hotel employees to undertake NightWatch CSE awareness training in order to raise the standard of safeguarding practices within the premises. Five hotel employees took part in the 2.5hr training session which included the Hotel Owner, Senior Duty Manager, Night Manager, Night Porters and Receptionist/Housekeeping Manager. The session highlighted the concerns received by the CSE Hub, allowed the staff team to develop risk management policies and practices to eliminate further concern/risk.
- 2.50 Initial evaluation of the training indicated that participants had moved from feeling 'slightly confident' to 'very confident' with regards to what CSE means, who it affects, recognising the signs and understanding the role they can play in helping to keep children and young people safe. Four participants said that they would 'do





something differently' with regards to their professional practice as a result of the training. One participant said that they felt that they were already considering safeguarding within their practice and that they would continue to do this. All participants said that they had found the training beneficial both in a professional and personal capacity.

- 2.51 In order to assess the impact of the training on the safeguarding practice of the business, a number of post training visits were carried out by the Police CSE Problem Solving Officer. Evidence of practice and policy change was provided and no further concerns have been raised regarding the location following this intervention.
- 2.52 The CSE report to this Committee in October 2015 referred to the ambitious programme to train Private Hire and Hackney drivers and operators to recognise the risk indicators of CSE and to respond appropriately. Private Hire and Hackney Carriage operators in the Bradford District have been expected to undertake safeguarding training for several years. Since January 2015 a specific module on CSE must also be completed. More than 3500 drivers and operators have now been trained and the training is mandatory for all new license applicants and applicants for license renewals.
- 2.53 In June 2015 all operators were written to regarding CSE and were provided with copies of poster and leaflets about the issue. The operators are requested to:
- Display the CSE poster in their base for both the public and staff to see.
  - Issue the CSE Do's & Don'ts leaflet to each of their licensed drivers for retention in their vehicle.
  - Check that drivers understand the content of the leaflet, are aware it must be retained in their vehicle and know what to do if they suspect a CSE issue.
  - Keep a record of the drivers that are issued with the CSE Do's and Don'ts leaflet. This must include their badge number, date of birth, name and signature of receipt.
- 2.54 Each of these requirements is now routinely checked by Council licensing officers and partners.
- 2.55 Barnardo's has been commissioned by the Council to deliver a number of preventative group programmes to parents and carers of children where concerns in relation to CSE have been identified. These sessions were subsequently evaluated by a Bradford University academic. The second stage of the project has been for Barnardo's Turnaround, with assistance from national experts, to produce a CSE "Parenting Education Pack". The CSE Parenting Education Pack is a resource that addresses the gap in current service provision to help parents participate and contribute to the safety and protection of their children and teenagers from CSE. The resource gives parents an understanding of CSE; who are the victims/perpetrators (breaking down stereotypes). It also addresses teenage brain development and explores questions such as: "why teenagers take risks"? The pack also explains the 'grooming process' and the effects that this can have on relationships and gives tips on how parents and carers can enable children to be safe online and when using mobile phones and other internet enabled technology.



## **2.56 Work in relation to Non-Recent Sexual Exploitation:**

In this report the term “non recent sexual exploitation” is used to describe investigations into cases that may have occurred more than one year and one day prior to the investigation commencing. Such cases are sometimes referred to as “historical”. It is acknowledged that while offences may be “non-recent” the consequences for the victim are current and on-going. An integral part of the District’s response to non-recent sexual exploitation is the work of social workers, health staff and other providers of therapeutic services to assist survivors in dealing with the consequences of the abuse that they have suffered.

2.57 West Yorkshire Police and Bradford Council have developed a partnership response to the issue of historic CSE concerns. A specialist team has been established, known as “Operation Dalesway”, set up in October 2014. Currently this consists of a police inspector, two Detective Sergeants, six Detective Constables, eleven civilian investigators, two police analytical officers, two police Prosecution Team Officers, two social workers (one children’s services specialist and one adult services specialist) and a council researcher. Staffing levels for this service are being kept under review. The service has clear terms of reference which have been agreed by partner organisations.

2.58 There are 12 ongoing investigations. 10 of the victims are previously looked after children. 28 arrests have been carried out and 18 people are on bail. The Crown Prosecution Service is conducting reviews on a number of these cases. 127 potential victims have been identified and interviewed. A number have made allegations of sexual and physical assault. Whilst some of the suspects are confirmed dead, 2 have been arrested and are on bail for sexual offences. The enquiry team is taking steps to identify and trace other suspects.

## **3. OTHER CONSIDERATIONS**

3.1 There are no other considerations.

## **4. FINANCIAL & RESOURCE APPRAISAL**

4.1 The CSE cases requiring social work allocation are included in the normal case loads for social workers working in the Children Specialist Services. The Council spends £19m on children’s social workers per annum. In addition to spend on social work teams, Children Services currently spends approximately £2.9m on children prevention and support services. Children Services has made resources available from within existing budgets by allocating a team manager, social workers, and a community resource worker work within the CSE multi agency Hub.

4.2 When looked after children at risk of CSE require specialist provision this is purchased at a weekly cost of £2000 per week for a residential bed (£104,000 a year), rising to £5000 per week (£260,000 per annum) for a secure placement.



- There are approximately 10-15 young people who require this specialist resource at any given time.
- 4.3 Bradford Safeguarding Children Board (BSCB) sets the procedural framework for all partnership work to keep children safe in the District. This includes keeping children safe from CSE. In addition to this statutory duty, BSCB also has statutory responsibility for ensuring that staff receive multi-agency training to support them in their work, and has statutory responsibility for ensuring that agencies are held to account for their work and that there is a learning and improvement framework in place to ensure that serious case reviews and other challenge and learning processes are effective. A further statutory responsibility is the conduct of a multiagency review of every child death in the District, carried out by the Child Death Overview Panel. In addition, BSCB plays a role in supporting and planning innovative partnership responses to safeguarding children challenges, such as the establishment of the multi-agency CSE Hub.
- 4.4 The staffing resource for BSCB is:
- Manager
  - Administrator
  - Learning and development coordinator
  - Learning and development administrator
  - Performance and information officer
  - Child death reviews manager
  - Safeguarding in faith settings worker
  - Child Accident reduction coordinator (part time).
- In addition, BSCB currently employs an interim deputy manager pending recruitment of a permanent post holder.
- 4.5 The BSCB staffing and operational funding is provided by a pooled budget totalling £388,840 and a small income generated by charging commercial organisations for safeguarding training. The contributors to this pooled budget are:
- Bradford Council Children's Services £217,700
  - Health £148,350
  - Police £17,535
  - Probation £4,690
  - Cafcass £550
- 4.6 The Council and Bradford Safeguarding Children Board have been successful in securing some additional funding from the West Yorkshire Police and Crime Commissioner to strengthen the District's response to CSE:
- In March 2016 Bradford Council appointed a full time information and data analysis officer to work within the Hub. The first 18 months of this appointment are funded by the Office of the West Yorkshire Police and Crime Commissioner. At the conclusion of this initial funding agreement, it is expected that the local authority will take steps to continue the funding of this post from base budget.
  - The PCC provided funding for further preventative work in schools which in Bradford was used to develop and tour a primary school play regarding CSE



and related issues of child safety, as described in paragraphs 2.28 – 2.29, above.

- 4.7 Successful applications to the Community Safety Fund (a fund which is delegated to each West Yorkshire local authority area by the Office of the Police and Crime Commissioner) support the work of:
- The Barnardo's Night Time Economy Worker;
  - The Fragile project work with men and boys.

## **5. RISK MANAGEMENT AND GOVERNANCE ISSUES**

- 5.1 The protection of children and vulnerable adults is the highest priority for the Council and its partners when considering the implications of CSE, as is the provision of services to support those who are victims of this abuse. Failure to protect and provide appropriate services significantly increases the risk to children in the District. It would also lead to significantly reduced public confidence in Bradford Council, West Yorkshire Police and other partners, as has been demonstrated in some other Districts.
- 5.2 Failure to implement the proposed recommendations may increase these risks

## **6. LEGAL APPRAISAL**

- 6.1 The report has been considered by the office of the City Solicitor and there are no identified legal issues to highlight.

## **7. OTHER IMPLICATIONS**

### **7.1 EQUALITY & DIVERSITY**

- 7.2 Child sexual exploitation (CSE) is a crime committed by predominantly male perpetrators from all different racial backgrounds. Victims of CSE also come from all backgrounds and ethnicities. Nevertheless, local experience and national research indicates that recognised victims and perpetrators do not necessarily reflect the gender ethnicity and other characteristics of the District's population.
- 7.3 18% of the identified children experiencing or at risk of CSE in the Bradford District during 2015/16 were male. There is considerable national research to suggest that this is an under-representation. Services in Bradford work closely with Blast to deliver training and to challenge perceptions and practices that might make it less likely that a boy would be recognised as at risk of CSE compared to a girl.
- 7.4 Some steps to address the under-representation of BEM children among those referred to the Hub are addressed in paragraphs 2.31 – 2.34, above. Analysis of cases open to the Hub on 29<sup>th</sup> March 2016 (see appendix 1) shows that 68% of



open cases where of white British heritage, while 12% were of Asian heritage. Compared to the District's under 18 population, this represents an over representation of white British children and an under representation of Asian children.

- 7.5 The tactical overview contained in appendix 1 does not provide a full breakdown of the ethnicity of CSE offenders and suspects. The CSE Hub intelligence Officer will work with West Yorkshire Police and Court Services to try to ensure that such a breakdown is available for future reports. Public records demonstrate that there is an over-representation of men of Asian origin among those prosecuted for "street grooming" offences related to CSE. Research, such as that undertaken by the Office of the Children's Commissioner, also reports this over representation: "Inquiry into Child Sexual Exploitation by Gangs and Groups" (3 reports and 3 additional documents, Office of the Children's commissioner for England, 20122 – 2013) <http://www.childrenscommissioner.gov.uk/info/csegg1>

## 7.6 SUSTAINABILITY IMPLICATIONS

None.

## 7.7 GREENHOUSE GAS EMISSIONS IMPACTS

None.

## 7.8 COMMUNITY SAFETY IMPLICATIONS

- 7.8.1 Child Sexual Exploitation (CSE) is violent criminal activity. The consequences of CSE can be long-standing for the victim and there is growing research evidence that victims of CSE are themselves over-represented among young people coming to the attention of police services as potential offenders. In addition, CSE has lasting consequences for families of victims and perpetrators and has potential implications for community relations.

- 7.8.2 The Community Safety Partnership (CSP) has received a presentation about CSE delivered by the BSCB CSE Champion and the Assistant Director for Specialist Children's Services. The CSP is currently considering options pass porting Police and Crime Commissioner funding to 6 key priorities, including CSE. BSCB is the lead organisation for developing these options in conjunction with the CSP.

## 7.9 HUMAN RIGHTS ACT

- 7.9.1 Child Sexual Exploitation is a violation of the rights of the child under the Human Rights Act. The arrangements made by the Council and its partners are intended to prevent the rights of the child being violated in this way.



## **7.10 TRADE UNION**

There are no implications for Trade Unions.

## **7.11 WARD IMPLICATIONS**

7.11.1 It was recommended that each Area Committee receives an update report regarding CSE in the next 12 months. This is the report for Keighley .

## **7.12 AREA COMMITTEE ACTION PLAN IMPLICATIONS (for reports to Area Committees only)**

None.

## **8. NOT FOR PUBLICATION DOCUMENTS**

None.

## **9. OPTIONS**

This report is tabled for information and discussion.

## **10. RECOMMENDATIONS**

- The Keighley Area Committee is invited to note the contents of this report.
- The Keighley Area Committee is invited to consider ways in which CSE can be tackled at a local level

## **11. APPENDICES**

- Appendix 1: "CSE in Keighley – Data and Statistics prepared by Danielle Williams, Bradford CSE Hub Intelligence Officer.

## **12. BACKGROUND DOCUMENTS**

- "Safeguarding Children and Young People from Sexual Exploitation, supplementary guidance to Working Together to Safeguard Children" (DCSF 2009)  
[http://westyorkscb.proceduresonline.com/pdfs/dcsf\\_safegch\\_yp\\_sex\\_exp.pdf](http://westyorkscb.proceduresonline.com/pdfs/dcsf_safegch_yp_sex_exp.pdf)
- "The Independent Inquiry into Child Sexual Abuse": <https://www.iicsa.org.uk/>
- "Unheard Voices – Sexual Exploitation of Asian girls and young women"; author – Shaista Gohir; published by Muslim Women's Network UK (2013).
- "Inquiry into Child Sexual Exploitation by Gangs and Groups" (3 reports and 3 additional documents, Office of the Children's commissioner for England, 2012 – 2013) <http://www.childrenscommissioner.gov.uk/info/csegg1>
- Autumn SCR [http://www.bradford-scb.org.uk/scr\\_autumn.htm](http://www.bradford-scb.org.uk/scr_autumn.htm)





# CSE in Keighley

Danielle Williams, Intelligence Officer, CSE Hub

## Introduction

Child Sexual Exploitation is a local and national priority and involves the sexual abuse of children. It is happening throughout the United Kingdom and the response in Bradford is co-ordinated through the CSE Hub based at Sir Henry Mitchell House. The CSE Hub is a multi-agency team comprised of social workers, police officers, a dedicated nurse and Barnardo's Turnaround staff. Any child thought to be at risk of child sexual exploitation is assessed using the West Yorkshire CSE Risk Assessment tool and their risk is categorised as either high, medium or low.

<b>High Risk</b>	<b>Indicators /Assessment /Evidence /disclosure, suggests that the child is assessed to be involved in high risk situations or relationships and is at immediate risk of, or is experiencing sexual exploitation. (They may not recognise this)</b>
<b>Medium Risk</b>	The assessment indicates that the child is vulnerable to being sexually exploited but that there are no immediate or urgent safeguarding concerns. There is evidence the child may be a risk of opportunistic abuse, or is being targeted or groomed. The child may experience protective factors, but circumstances and behaviours place them at risk of sexual exploitation.
<b>Low Risk</b>	The indicators and assessment raise some concerns that the child is at risk of sexual exploitation and there are concerns that the child is at risk of being targeted or groomed, but there are positive protective factors in the child's life that mean they are not currently being abused.

At present there are 359 children who are being managed by the CSE Hub. Of these children 14% are considered to be High Risk, 31% are considered Medium Risk and 56% are Low Risk. A child that is at high risk of CSE will have an allocated social worker, an allocated police officer, a specialist health nurse and a support worker from either Barnardo's Turnaround, Hand in Hand or Blast.

## Know the Signs

The West Yorkshire awareness raising campaign in relation to CSE is called Know the Signs and documentations can be found on the West Yorkshire Police website. There are many behaviours that are considered to be signs that a child may be experiencing child sexual exploitation. Children will be groomed by offenders so that the offender can control the victim to prevent them from disclosing their abuse. Some offenders may manipulate the child into thinking that they are in a loving relationships so the child does not recognise that the situation they are in is abusive. Therefore it is imperative that professionals know the signs and can made referrals to the CSE Hub as victims may not recognise or be able to disclose that they are being abused. Perpetrators of CSE purposely isolate the child by eroding relationships with protective persons in a child life, like family, friends, and professionals.



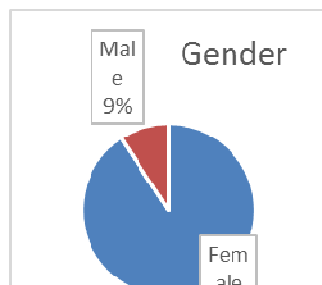
Some of the visible signs include:

- Regularly missing from home or school and staying out all night
- Change in behaviour – becoming aggressive and disruptive or quiet and withdrawn.
- Unexplained gifts or new possessions such as clothes, jewellery, mobile phones or money that can't be accounted for.
- Increase in mobile phone use or secretive use
- Appearing to be under the influence of drugs or alcohol
- Being picked up or dropped off in cars by unknown adults
- A controlling romantic partner or 'friend' or lots of new friends
- Spending excessive amount of time online and becoming increasingly secretive about time spent online
- Sudden involvement in criminal behaviour or increased offending
- Sexual health problems

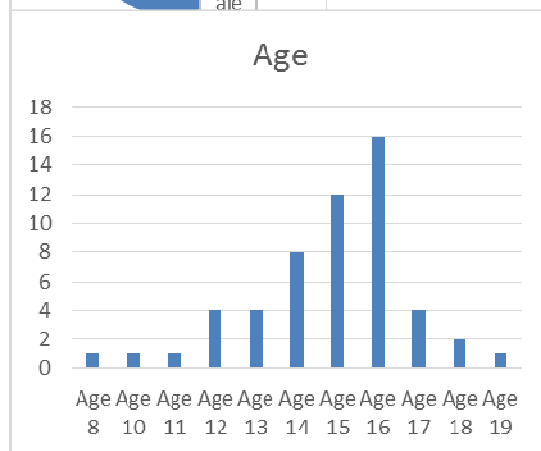
Whilst many of these behaviours may be normal teenage behaviour it is important to consider whether they are also signs that the child is experiencing sexual abuse.

## Children at Risk in Keighley

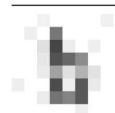
There are currently 54 children that are open to the CSE Hub that are considered to be at risk of child sexual exploitation and live in Keighley. Of these children 9% (n=5) are considered to be at high risk of child sexual exploitation, 26% are considered medium risk and 65% are considered to be low risk. Almost 10% of children at risk of CSE in Keighley



are male and the signs that a child is being exploited are the same irrespective of gender. However, there are barriers to identifying CSE in boys due to common stereotypes around what is considered normal male behaviour. Societal norms around male masculinity and sexuality are also a barrier to boys reporting sexual abuse. In many cases a boy would rather be thought of as involved in anti-social behaviour or criminal activity rather than as a victim of sexual abuse.



Children at risk of CSE are generally children in their teenage years and the age range of children at risk in Keighley ranges from 8 to 19 years old. When a child turns 18 that does not mean that they are no longer at risk of sexual exploitation. There are still some hub managed individuals that have attained their 18<sup>th</sup> birthday but still require support. The effects of child sexual exploitation last a lifetime and vulnerability does not end at a certain age. There are 16 children aged 16 who are at risk of CSE in Keighley and of these only one are considered to be high risk. The majority, 12, are considered low risk. The

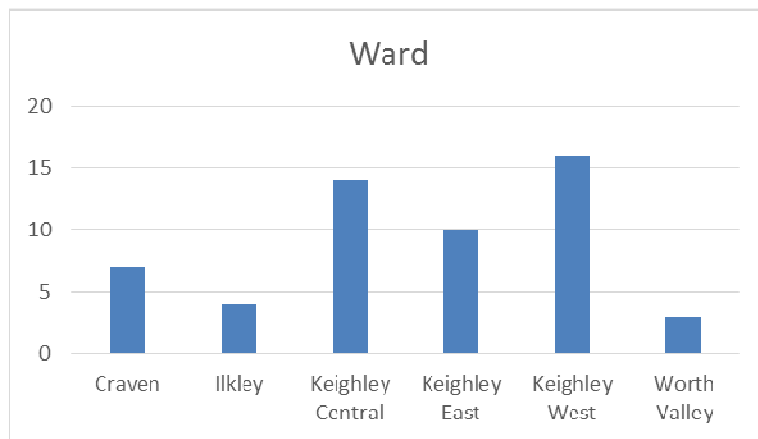




children shown on the chart as age 8, 10, and 11 all low risk.

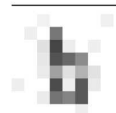
The ward area with the highest number of children at risk of CSE is Keighley West where there are 16 children identified.

Ward	High	Medium	Low	Grand Total
Craven		2	5	7
Ilkley			4	4
Keighley Central	1	5	8	14
Keighley East	2	2	6	10
Keighley West	2	5	9	16
Worth Valley			3	3
Grand Total	5	14	34	54



## The role of professionals in the community

People who live or work in a specific community will have a good knowledge of daily life in that community. They will know where is popular for children to hang out, they will understand friendship groups and are in a perfect position to spot the signs of CSE. Community intelligence is key to tackling CSE. If the community can feed information into the CSE Hub we can build a picture of what is happening in a community and look at options to problem solve. As has been noted the majority of children at risk in Keighley are at low risk, which means that they may have some vulnerabilities but they are not currently being exploited. Early intervention can prevent these children's vulnerabilities increasing and prevent them from becoming medium or high risk. Youth workers are particularly well placed to spot the signs and provide early intervention. In the case of low risk children it may be that they are having problems at home due to a family separation and they have begun to go missing for home and are hanging around with other children who may be dabbling in smoking, drinking or mild cannabis use. These things have the potential to escalate but a youth worker can provide support and advice to a child that may assist in keeping them safe. As children become more isolated, their risk increases, so if a youth worker can become that child's trusted adult they can be the anchor that may prevent an escalation in risk.

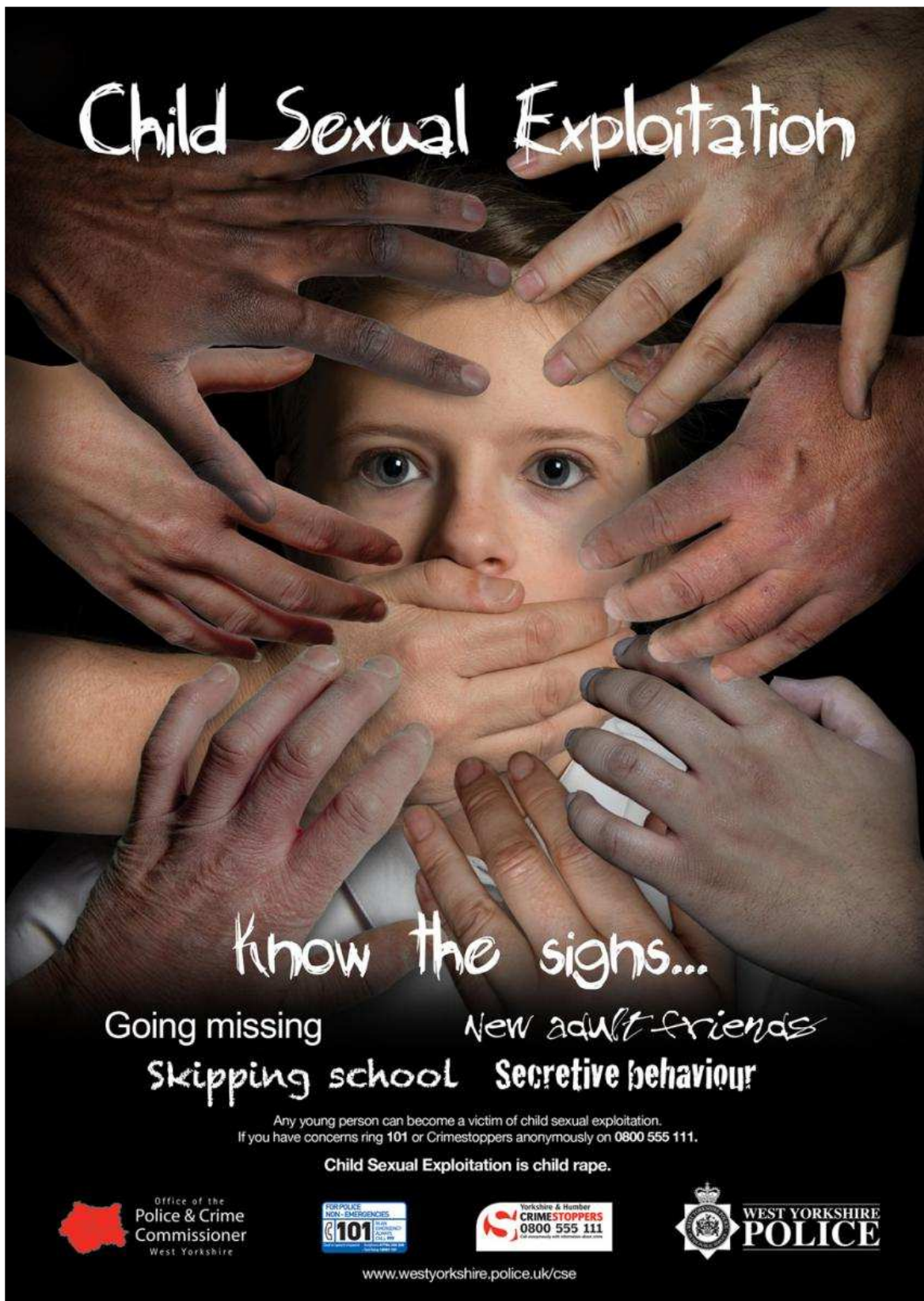


## How to report concerns

If you are dealing with a child and something feels wrong report it. The general rule of thumb is that if it doesn't feel right, it probably isn't. You might only have a small piece of a jigsaw but when put together with information from other agencies this can build a picture of what is happening to a child. If you feel that there is an immediate risk to the child, call 999 but if it is more like a bad feeling about something not being quite right you can submit this information through the forms on the BSCB website. If you go to the child sexual exploitation page there are two ways to submit information. One is the information report through which you can submit any information about CSE. For example, you may have information regarding a house that is always hosting parties or another location of concern. If you have specific concerns about a particular child then there is the CSE Risk Assessment form. Please don't be daunted by this form, it is 14 pages long but just complete what you know and leave blank the bits you don't know. There are 14 risk indicators on this form that you are asked to consider. You may only have information about one or two of them but complete it anyway because someone else might have information about the other risk indicators. The forms give the email addresses to send the forms to.

The hub would rather receive a snippet of information than nothing at all. If you are unsure, the phone numbers are also on the forms so just call for a chat.









# Child Sexual Exploitation

Know the signs...

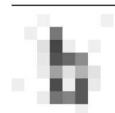
Going missing      New adult friends  
 Skipping school      Secretive behaviour

Any young person can become a victim of child sexual exploitation.  
 If you have concerns ring 101 or Crimestoppers anonymously on 0800 555 111.

Child Sexual Exploitation is child rape.

 Office of the  
Police & Crime  
Commissioner  
West Yorkshire
 



[www.westyorkshire.police.uk/cse](http://www.westyorkshire.police.uk/cse)



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## **Report of the Strategic Director of Place to the meeting of Keighley Area Committee to be held on 16 February 2017**

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### **Subject:**

Allocation of Community Buildings Grants for 2017-19

### **Summary statement:**

This report outlines the recommendations of the Keighley Area Committee Grants Advisory Group for the allocation of Community Buildings Grants 2017-19.

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Steve Hartley  
Director of Place

### **Portfolio:**

**Neighbourhoods & Community Safety**

Report Contact: Jonathan Hayes  
Phone: (01535) 618008  
E-mail: [jonathan.hayes@bradford.gov.uk](mailto:jonathan.hayes@bradford.gov.uk)

### **Overview & Scrutiny Area:**

**Corporate**



City of Bradford  
Metropolitan District Council



## 1. SUMMARY

- 1.1 This report outlines the recommendations of the Keighley Area Committee Grants Advisory Group for the allocation of Community Buildings Grants 2017-19.

## 2. BACKGROUND

- 2.1 At the Keighley Area Committee meeting on 15 December 2016 it was resolved that:

- The Keighley Area Co-ordinator be requested to organise meetings of the Area Committee's Grant Advisory Group to consider Community Building Grant applications for funding from groups within the Keighley Area.
- That the Keighley Area Co-ordinator submit a further report to a meeting within the 2016-17 municipal year with recommendations from the Grant Advisory Group on how to allocate the Community Building Grants funds available.

## 3. OTHER CONSIDERATIONS

- 3.1 On 26 January 2017 the Grants Advisory Group met to discuss the Community Buildings Grants applications submitted for the constituency. After full consideration of all the bids the recommendations from the Keighley Area Grants Advisory Group are as follows:

Name	2017-18 £	2018-19 (subject to funding) £
Association of Ukrainians	0	0
Bangladeshi Community Association	4,750	4,750
Ben Rhydding Sports Club	0	0
Bracken Bank Community Association	4,075	4,075
Braithwaite People's Association	2,365	2,365
Hainworth Wood Community Centre	4,920	4,920
Highfield Community Association	7,950	7,950
Keighley Disabled People's Centre	8,000	8,000
Keighley Association for Women And Children's Centre	5,193	5,193
Keighley Table Tennis	0	0
Long Lee Village Hall	2,500	2,500
Oxenhope Community Association	4,250	4,250
Roshni Ghar	2,000	2,000
Sangat Centre	0	0
The Good Shepherd	4,380	4,380
<b>Total amount awarded</b>	<b>50,383</b>	<b>50,383</b>
Contingency Fund	14,017	14,017
Total amount available	64,400	64,400





3.2 The Grants Advisory Group recommend retaining a Contingency Fund in order for the Area Committee to be able to consider supporting new or existing groups that are likely to need help in the coming months and years, particularly in relation to taking on responsibility of CBMDC buildings. The Contingency Fund also allows further consideration to be given to groups which have not been awarded the full amount they applied for, who then find that they suffer adversely as a result of further cuts to their budgets or unforeseen costs. A particular concern was the position of groups currently waiting for determinant of budget from other sources, for example, Public Health grants.

3.3 For those groups that are successful or unsuccessful in this process it is the intention of the council to set up a workshop in each constituency that will offer advice and support with fundraising to mitigate the loss of funding.

#### **4. FINANCIAL & RESOURCE APPRAISAL**

4.1 The amount of funding per annum for the Keighley Area is £64,400 for 2017-18 and 2018-19 (subject to funding being available).

#### **5. RISK MANAGEMENT AND GOVERNANCE ISSUES**

5.1 Non-specific.

#### **6. LEGAL APPRAISAL**

6.1 This work relates directly to the Local Government Act 2000 and to the Duty of Well-being placed upon the Council to promote and improve the well-being of the District.

6.2 Under the Councils Constitution at Article 12, the Executive can delegate/devolve the discharge of functions to Area Committees. In discharging these functions, all decisions made must be in accordance with policies, strategies, plans or criteria agreed by the Council or Executive and within the approved budget.

#### **7. OTHER IMPLICATIONS**

##### **7.1 EQUALITY & DIVERSITY**

7.1.1 The progressive distribution of grants to Areas with higher level needs will aid the development of initiatives which reduce inequalities.

7.1.2 Priorities supported will promote fairness and inclusion while supporting Keighley Area Committee's commitment to equal opportunities for all, including those protected characteristics identified within the Equalities Act 2010.

##### **7.2 SUSTAINABILITY IMPLICATIONS**

7.2.1 Resources available to Keighley Area Committee, described in this report, and used to support the Keighley Area Ward Plans and will directly support the delivery of the



District Plan and promote and contribute to the People Can Make a Difference approach.

### **7.3 GREENHOUSE GAS EMISSIONS IMPACTS**

- 7.3.1 Actions to assist in identifying the greenhouse gas impacts of potential projects to be funded through this budget will be undertaken. These will include a consideration of, for example, energy efficiency opportunities in purchasing new equipment or refurbishing or modifying buildings.

### **7.4 COMMUNITY SAFETY IMPLICATIONS**

- 7.4.1 None.

### **7.5 HUMAN RIGHTS ACT**

- 7.5.1 None.

### **7.6 TRADE UNION**

- 7.6.1 There are no implications related to Trade Unions arising from this report.

### **7.7 WARD IMPLICATIONS**

- 7.7.1 The activity outlined in this report affects the whole district and all organisations which currently receive buildings related support in Keighley. The creation and devolution of the Community Building Fund to Area Committees will establish a more tailored provision and more accountability at a ward level.

### **7.8 WARD PLAN IMPLICATIONS**

- 7.8.1 The activities outlined in this report contribute to priorities within the Keighley Area Ward Plans.

## **8. NOT FOR PUBLICATION DOCUMENTS**

- 8.1 None.

## **9. OPTIONS**

- 9.1 Keighley Area Committee adopts the recommendations outlined in this report.
- 9.2 Keighley Area Committee adopts the recommendations outlined in this report, with amendments.
- 9.3 Keighley Area Committee decides not to accept the recommendations outlined in this report.





## **10. RECOMMENDATIONS**

- 10.1 Keighley Area Committee approves the Community Buildings Grants allocations recommended by the Grants Advisory Group as outlined in paragraph 3.1 of this report.
- 10.2 Keighley Area Committee delegates decisions on the allocation of the Community Buildings Grants Contingency Fund to the Grants Advisory Group and requests the Keighley Area Co-ordinator to report any such allocation of grants to Keighley Area Committee on a 6-monthly basis.

## **11. APPENDICES**

- 11.1 None.

## **12. BACKGROUND DOCUMENTS**

- 12.1 The Allocation of Community Buildings Grants (Extended Community Centre Core Costs), Document "V", Keighley Area Committee, 15 December 2016.



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